Welcome

Congratulations on your purchase of this Sony VAIO® computer, and welcome to the online VAIO® Computer User Guide. This user guide provides detailed information on all aspects of using your new VAIO computer, from keyboard functions to preinstalled software programs.
In the left navigation window, click the topics you want to learn more about, and that information will be displayed in this main window.

View the Electronic Flyer, which provides updates and supplemental information about your computer.

Go to the Sony Computing Support Site to view the VAIO® Computer Specifications, which list your computer's hardware specifications and preinstalled software information.

For Sony software information, click **Start** and select **Welcome to VAIO Life**.

Caring for Your Computer

This section provides information on how to safely use your Sony computer.

- Storing Your Computer
- Using Cables and Connections
- Cleaning Your Computer
- Handling the LCD Screen

Storing Your Computer

- Do not use or store your computer in a location subject to:
  - Heat sources, such as radiators or air ducts
  - Direct sunlight
  - Excessive dust
  - Moisture or rain
  - Mechanical vibration or shock
  - Strong magnets or speakers that are not magnetically shielded
  - Ambient temperature higher than 95ºF (35ºC) or less than 40ºF (5ºC)
  - High humidity
- Do not place electronic equipment near your computer. When running, the computer's electromagnetic field may cause other electronic equipment in close proximity to malfunction.
- Provide adequate air circulation to prevent internal heat buildup. Do not place your computer on porous surfaces such as rugs or blankets, or near materials such as curtains or draperies that may block ventilation. Leave a space of at least 8 inches (20 cm) behind the back of the computer.
- If the computer is brought directly from a cold location to a warm one, moisture may condense inside your computer. In this case, allow at least one hour before turning on your computer. If any problems occur, unplug your computer, and contact your Sony Service Center.
- The computer uses high-frequency radio signals and may interfere with radio or TV reception. Should this occur, move the computer a suitable distance away from the radio or TV.
- Do not drop the computer or place heavy objects on top of the computer.

Using Cables and Connections

- Use only specified peripheral equipment and interface cables.
- Do not use cut or damaged connection cables.
- If the telephone company makes a service call to your home or office and determines that your computer is responsible for a problem, the telephone company may bill you for the service call. Also, if you do not disconnect your computer when it is adversely affecting a telephone line, the telephone company has the right to disconnect your service until you correct the problem.

Cleaning Your Computer

- Clean the computer with a soft, dry cloth or a soft cloth lightly moistened with a mild detergent solution. Do not use any type of abrasive pad, scouring powder, or solvent such as alcohol or benzine, as these may damage the finish of your computer. You can use canned compressed air, specifically for computers, to remove dust.

- If a solid object falls onto the computer or a liquid leaks into the computer, immediately turn off and unplug the computer. It is best to have the computer checked by qualified personnel before you use it again.

- Avoid rubbing the LCD screen as this can damage the screen. Use a soft, dry cloth to wipe the LCD screen, or canned compressed air.

- Always disconnect the power cord before cleaning the computer.

Handling the LCD Screen

- Direct sunlight can damage the LCD. Be careful when using the computer near a window.
- Do not scratch the LCD or exert pressure on it. This can cause a malfunction.
- Using the computer in low temperature conditions may produce a residual image on the screen. This is not a malfunction. When the computer returns to normal temperature, the screen returns to normal.
- The screen becomes warm during operation. This is normal and does not indicate a malfunction.
- The LCD is manufactured using high-precision technology. You may, however, see tiny black points and/or bright points (red, blue, or green) that continuously appear on the LCD. This is a normal result of the manufacturing process and does not indicate a malfunction.

Powering Your Computer

Your VAIO® computer comes with a battery and an AC adapter. This chapter explains how to install and use these supplied accessories to power your computer. It also describes ways you can efficiently utilize the battery as a power source.

- Using AC Power
- Using the Battery
- Conserving Battery Power

Using AC Power

The supplied battery is not charged when you receive your computer. To use your computer immediately, use the supplied AC adapter as the power source. While the computer uses AC power it automatically charges the battery if it is inserted. See Using the Battery for more information on installing and using your battery.

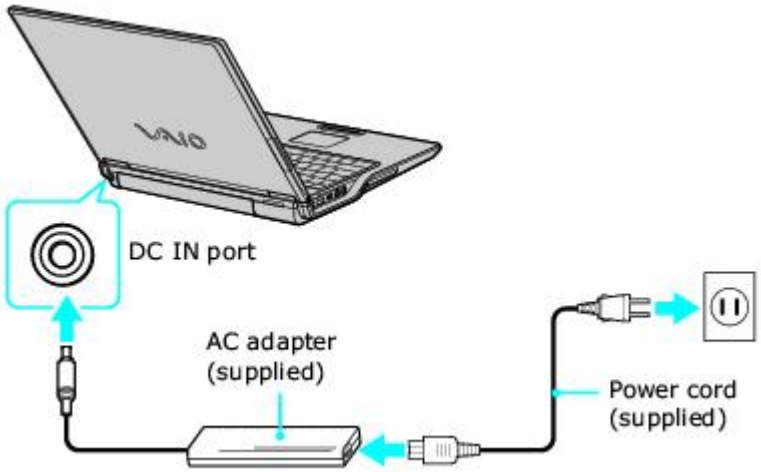
- Connecting the AC adapter
- Turning on the computer

Connecting the AC adapter

To connect the AC adapter

1. Plug the AC adapter cable into the DC IN port.

Connecting the AC Adapter to the Computer



2. Plug the power cord into the AC adapter and an AC outlet.

✍ Use only the supplied AC adapter with your computer.

Turning on the computer

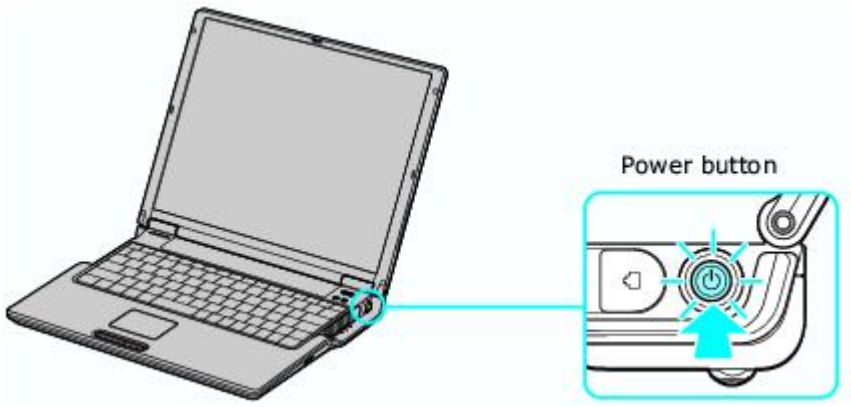
To open and turn on the computer

1. Lift the cover while holding the bottom of the computer firmly.

Opening the Computer

2. Press the power button on the right until the power indicator turns on.

Turning on the Computer



If you continue to press the power button, the computer turns off.

3. If the computer screen is too dark or too bright, follow these steps to adjust the brightness:

   - To increase brightness, press the **Fn** and **F5** keys, and then press the **Up Arrow** ↑ or the **Right Arrow** → key.
   - To decrease brightness, press the **Fn** and **F5** keys, and then press the **Down Arrow** ↓ or the **Left Arrow** ← key.

Using the Battery

Your computer comes equipped with one battery bay. For information on how to extend the life of the battery, see Conserving Battery Power.

- Inserting a battery
- Removing a battery
- Locating battery information
- Charging a battery
- Notes on batteries
- Frequently asked questions

When operating your computer on battery power, your computer's CPU speed is reduced.

The battery that comes with your computer is not fully charged at the time of purchase.

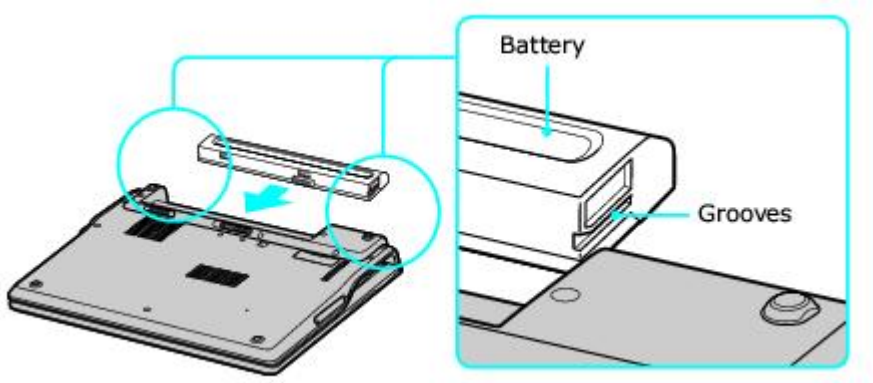
The brightness of your computer screen automatically dims when you switch from AC power to battery power. To increase the brightness, press the **Fn** and **F5** keys, and then press the **Up Arrow** ↑ or **Right Arrow** → key.

Inserting a battery

To insert a battery

1. Turn the computer over, and slide the **UNLOCK/LOCK** latch on the bottom of the computer to the **UNLOCK** position.
2. Align the grooves on the battery with the tabs on the back of the computer.

Inserting a Battery



3. Slide the battery into the computer until it clicks into place.
4. Slide the **UNLOCK/LOCK** latch into the **LOCK** position.

If a port replicator is attached to your computer, do not insert or remove the battery. Lifting and turning the computer with a port replicator attached could cause a temporary loss of power.

Some programs and attached devices prevent the system from automatically entering Hibernate mode. If you are using battery power, save your data frequently to avoid data loss and manually activate a power saving mode. See Using power saving modes for more information.

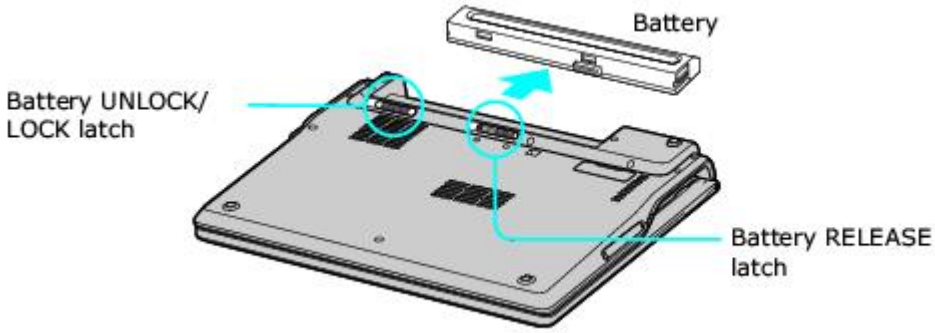
Removing a battery

If you are not using the computer for an extended period of time, remove the battery from the computer to avoid damaging the battery. Remove the battery when the computer is off.

To remove a battery

1. Turn the computer over, and slide the **UNLOCK/LOCK** latch on the bottom of the computer to the **UNLOCK** position.
2. Push and hold the **RELEASE** latch.
3. While holding the **RELEASE** latch, slide the battery away from the computer.

Removing a Battery



Locating battery information

You can view the remaining battery charge and other miscellaneous battery information on the Battery Information toolbar, PowerPanel window, and Power Meter window.

The battery icons that appear on the Taskbar Notification area and Power Meter window indicate the current status of the installed battery.

Power icon	Power status
	Computer is using AC power.
	Computer is using AC power and charging the battery.
	Battery is charging.
	Battery is fully charged.
	Battery is discharging.
	No battery is inserted in the computer.

To view the Battery Information toolbar

1. Right-click the center of the Windows® taskbar.
2. Point to **Toolbars** from the shortcut menu, and click **Battery Information**. The **Battery Information** toolbar appears on the taskbar.

If the **Battery Information** toolbar is hidden behind the taskbar icons, right-click the taskbar and click to cancel **Lock the Taskbar**. Drag the edge of the **Battery Information** toolbar to the left until it is in clear view.

The total charge remaining in the battery is listed in percent and real-time values. The following toolbar indicates there is 100 percent or approximately 4 hours and 19 minutes of battery charge remaining.

Battery Information Toolbar

- **Percentage indicator —** Displays the percentage of the remaining charge.
- **Time indicator —** Displays estimated time (hours : minutes) remaining before the battery fully discharges, also known as the time-to-empty.

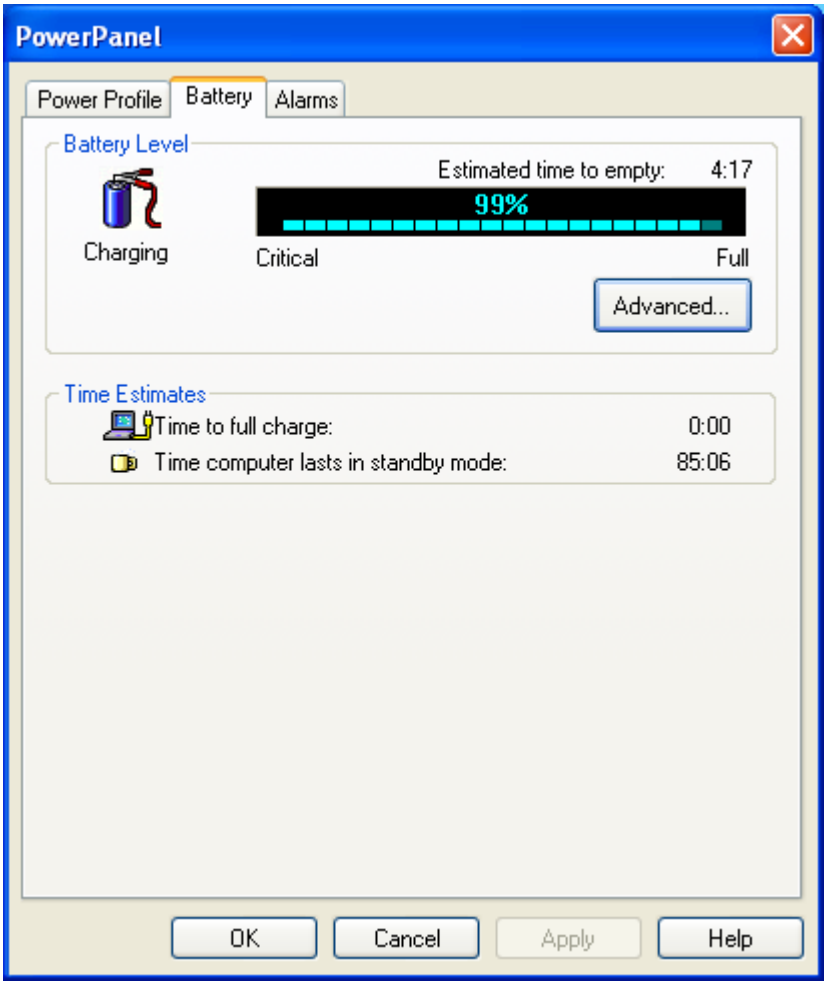
To close the Battery Information toolbar

1. Right-click the **Battery Information** toolbar.
2. Select **Toolbars** from the shortcut menu, and click to cancel **Battery Information**. The **Battery Information** toolbar disappears from the toolbar.

To view the PowerPanel window

- Double-click the **CPU** icon on the **Taskbar Notification** area. The **PowerPanel** window appears.

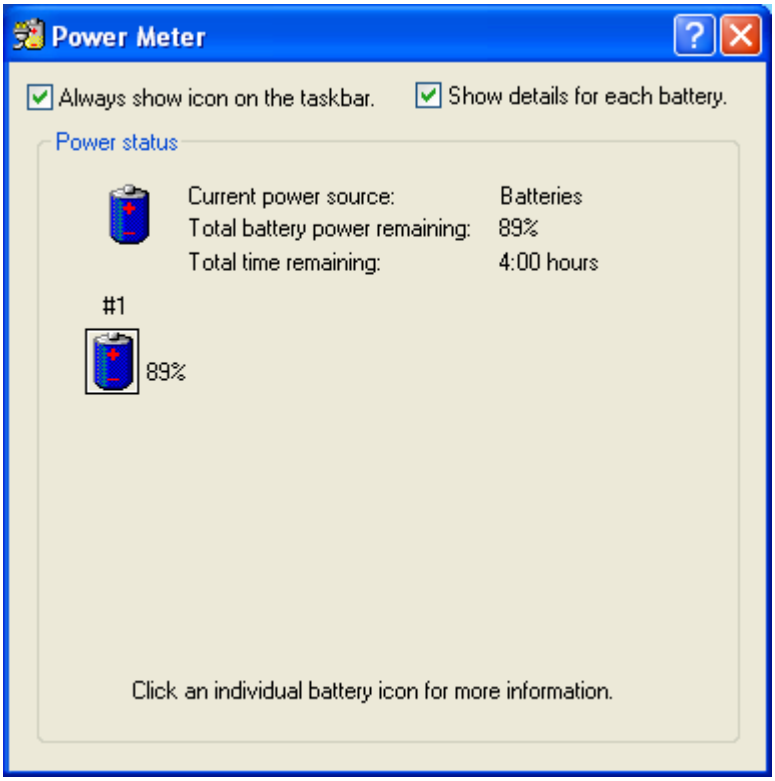
PowerPanel



To view the Power Meter window if you are using battery power

- Double-click the battery icon in the **Taskbar Notification** area. The **Power Meter** window appears.

Power Meter



Charging a battery

You will need to charge the battery if battery power drops below 10 percent or you have not used the battery for a long time. The lithium-ion battery supplied with your computer may be recharged at any time, whether you wait until the battery is completely or partially discharged. Charging a partially discharged battery does not affect battery life. If you charge the battery and find that battery power is still low, the battery may be reaching the end of its life, and you may need to replace it.

The battery supplied with your computer is not charged at the time of purchase.

To charge a battery

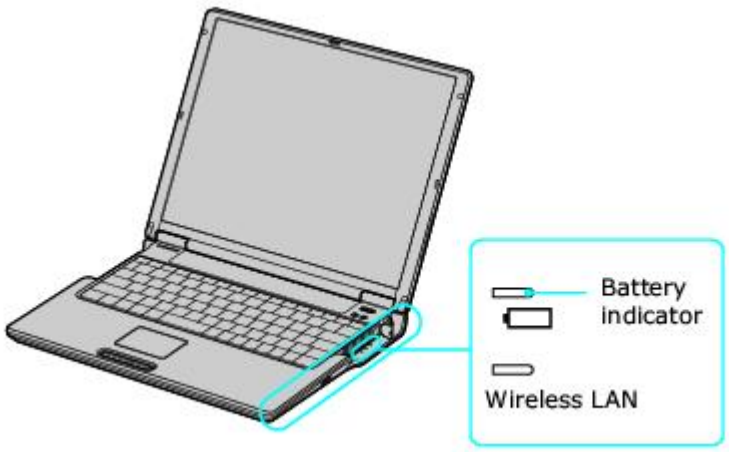
You can charge the battery when the computer is on or off. However, the battery will charge faster when the computer is off. Charging the battery takes several hours.

Charge the battery at temperatures between 50°F and 80°F (10°C to 30°C). Lower temperatures require more time to charge.

1. Insert the battery into the battery bay.
2. Connect the AC adapter to the computer. The computer automatically charges the battery as long as the computer is using AC power.

The battery indicator blinks while the battery charges. The battery indicator stops blinking when the battery is fully charged.

Battery Indicator



Battery indicator status	Description
On	The computer is using battery power.
Single blink	The battery is running out of power.
Double blink	The battery is charging.
Off	The computer is using AC power.

Notes on batteries

- Never leave the battery in temperatures above 140°F (60°C), such as under direct sunlight or in a car parked in the sun.
- While the battery is in use or being discharged, the battery heats up. This is normal and is not cause for concern.
- Keep the battery away from all sources of heat.
- Keep the battery dry.
- Do not open or disassemble the battery.
- Do not expose the battery to any mechanical shock.
- Battery life is shorter in a cold environment because of decreased battery efficiency at low temperatures.

Frequently asked questions

How do I know when the battery is charged?

To determine the remaining battery charge, see Locating battery information.

When is the computer using AC power?

When the computer is directly connected to the AC adapter, it uses AC power, even if a battery is installed.

When should I recharge the battery?

- When the battery level falls below 10 percent.
- When both the battery and power indicators blink.
- When you have not used the battery for a long time.

When should I replace the battery?

If, after charging the battery, the battery power is still low, the battery may be reaching the end of its life and should be replaced.

Should I be concerned that the installed battery is warm?

No, it is normal for the battery to be warm when it is powering the computer.

Conserving Battery Power

You may use the power saving modes and PowerPanel utility or power schemes to conserve battery power. Conserving battery power may significantly extend your computing time, depending on how you use your computer.

- Using power saving modes
- Using PowerPanel utility
- Frequently asked questions

Using power saving modes

In addition to the normal operating mode, which allows you to turn off specific devices to save power, your computer has two distinct power saving modes: Standby and Hibernate. Use the Standby and Hibernate power saving modes to override a profile setting or initiate an immediate action.

- **Standby** — Saves the state of the system and peripheral devices in memory (RAM). Power consumption is reduced to a minimum. The system remains on, and the computer screen (LCD) is off.

- **Hibernate** — Saves the state of the system and peripheral devices to the hard disk. Power consumption is completely off. Your computer enters Hibernate mode when the remaining battery charge drops below 5 percent, regardless of the setting you select.

✍ Since some programs and peripheral devices prevent the system from entering Hibernate mode, save your data frequently to avoid data loss.

To activate Standby mode

1. Press the **Fn** and **Esc** keys. The power indicator blinks in this mode.

2. Press any key to return to normal mode.

To activate Hibernate mode

1. Press the **Fn** and **F12** keys, or press the power button and release it immediately. Do not move the computer until the power indicator turns off.

2. Press the power button to return to normal mode.

✍ If the computer does not activate Hibernate mode, see Frequently asked questions for more information.

Using PowerPanel utility

The PowerPanel utility enables you to select and customize a predefined power management profile to conserve battery life. The following table describes all the predefined power management profiles in PowerPanel. You can customize the settings for all of the following profiles, except the Disable Power Management profile.

Profile

Icon **Description**

Maximum Performance
Provides the best system performance but conserves minimal power.

Maximum Battery Life
Provides power saving features to give you maximum battery life and good performance. It slows the computer and puts it into Standby mode after a specified time.

Ultimate Battery Life
Extends the Maximum Battery Life by stopping power to the optical drive, i.LINK® port, and MemoryStick media slot.

Power Management Off
Disables all power management settings, such as Standby and Hibernate modes. You cannot change the settings of this profile.

AC Power
Indicates when AC power is in use. Similar to the Power Management Off setting. Power Management automatically loads the AC profile unless you disable this feature.

Games
Disables the display and the Hard Disk Standby timer.

Presentation
Keeps the display on at all times while conserving power. This option is ideal for slide show presentations. You can establish settings for LCD (Video) Standby, Hard Disk Standby, and Standby mode to optimize power management for your system.

Camera
Optimizes performance and power requirements for camera usage.

DVD
Optimizes performance and power requirements for DVD usage.

Word Processing
Optimizes power management with longer time-outs on the hard disk and display screen. You can also establish settings for LCD (Video) Standby, Hard Disk Standby, and Standby mode to optimize power management for your system.

Spreadsheet
Optimizes performance and power requirements for spreadsheet programs.

Communications
Extends battery life by initiating a quick display time-out. The Internal modem remains powered on. You can also establish settings for LCD (Video) Standby, Hard Disk Standby, and Standby mode to optimize power management for your system.

Automatic Profile Selection
Automatically selects a profile suitable for active software programs.

✍ Do not choose the Automatic Profile Selection when connected to AC power.

To select a profile

1. Right-click the **CPU** icon on the **Taskbar Notification** area. See To view the PowerPanel window for Battery icon descriptions.

2. Select **Profiles**, and click the profile on the shortcut menu. The profile settings are implemented instantly. See Using PowerPanel utility for descriptions of available profiles.

   When you use the battery to power your computer, your system automatically selects the Maximum Battery Life power management profile by default. If you select a different power management profile while using battery power, that profile is selected automatically the next time you use the battery to power your computer.

   See PowerPanel Help for information on customizing the power management profiles.

To customize your profile settings

You can customize your profile settings to sustain enough power for a particular computing function.

1. Right-click the **CPU** icon on the **Taskbar Notification** area. See To view the PowerPanel window for Battery icon descriptions.

2. Select **Edit/Create Profiles** from the shortcut menu.

3. In the left panel, click the profile you want to change.

4. In the right panel, right-click the setting under **System**, **LCD(Video)**, **Hard Disk**, or **Other Devices** that you want to change. See the following table for a description of each power management setting.

5. Make your changes from the drop-down menu.

6. Click **File**, and click **Save**.

Power management setting	Description
CPU Control[1]	Controls the processor speed. You can select either **Battery Life**, or **More Battery Life**. These selections are listed in order from the greatest to least amount of power consumed.
System Standby Timer	Controls the time it takes the system to activate the Standby mode when it is idle. The longer you allow the computer to sit idle while it is not in a power saving mode the more power the computer consumes.
Hibernate Timer	Controls the time it takes the system to activate the Hibernate mode when it is idle. The longer you allow the computer to sit idle while it is not in a power saving mode the more power the computer consumes. Hibernate mode conserves more power than Standby mode.
Thermal Control Strategy[1]	(On selected models) Controls the speed of the processor fan. You can set the fan speed, which ranges from **Level 1 (Quiet)**, which conserves the most power, or **Level 5 (Performance)**.
Lid Close Action	Controls the state of your system when you close the computer's lid. You can select either **Standby** or **Hibernate** mode, or you can select **Do nothing**. Hibernate conserves the most power.
Hibernate on Low Battery	Controls the state of your system when the battery power is low. You can turn this setting **On** or **Off**. Selecting On conserves the most power when the battery is low.
LCD Brightness	Controls the brightness of the computer screen (LCD). You can select a brightness level of one to nine, with one being the darkest setting. The darker you set the computer screen the more power you conserve.
LCD Standby Timer	Controls the time it takes the system to turn off power to the computer screen (LCD) when the system is idle. The system itself still functions on full power.

HDD Standby Timer Controls the time it takes the system to turn off power to the hard disk drive when the system is idle. This setting only turns off power to the hard disk drive.

[1] Slows the processor speed. On selected models only.

Frequently asked questions

Can my computer enter Hibernate mode while using battery power?

Your computer can enter Hibernate mode while using battery power, but some programs and peripheral devices prevent the system from entering Hibernate mode at all. If you are using a program that prevents the system from entering Hibernate mode, save your data frequently. See To activate Hibernate mode for information on how you can manually activate Hibernate mode.

Why can't my computer enter Hibernate mode?

You may first need to enable Hibernate mode. Follow these steps:

1. Click **Start** on the Windows® taskbar.
2. Click **Control Panel**, **Performance and Maintenance**, and then click **Power Options**. The **Power Options Properties** window appears.
3. Select the **Hibernate** tab.
4. Click to check the box next to **Enable hibernation**.

Internet and Network Connections

- Internet Connections
- Network Connections
- Bluetooth Connections
- Connecting Another VAIO Computer

Internet Connections

This section describes the basic steps for setting up your dial-up or Ethernet connection to the Internet. The New Connection Wizard guides you through the process of connecting to the Internet and choosing an Internet service provider (ISP) or setting up an existing account. When you connect to the Internet, you can register your VAIO® computer, use online services, and gain access to Sony Computing Support.

- Setting up a dial-up Internet connection
- Setting up an Ethernet Internet connection
- Customizing your Internet connection
- Frequently asked questions

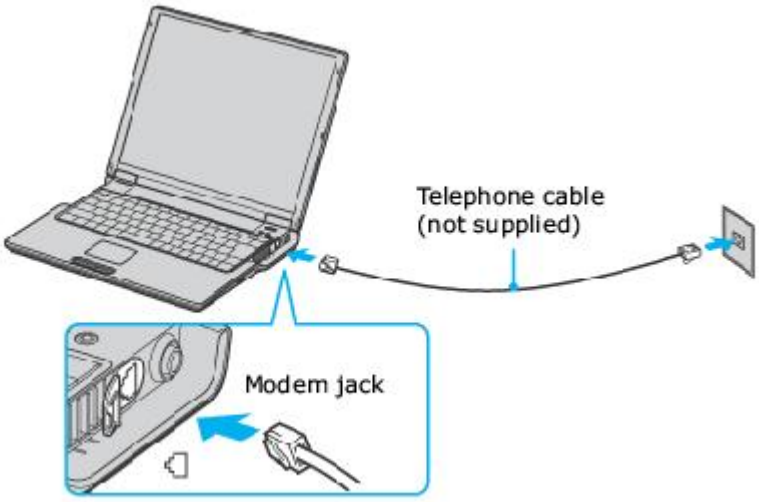
Setting up a dial-up Internet connection

Before you can connect to the Internet, you need to connect your computer to a telephone line via a telephone cable (not supplied). Once you set up your telephone cable, you're ready to connect to the Internet.

To connect a telephone cable

1. Locate the Modem jack on your computer. For location information, see Locating Ports and Controls in the Setting Up chapter of your printed VAIO® Computer Quick Start.
2. Gently pull the rubber tab away from the computer to find the modem jack.
3. Plug one end of the telephone cable into the Modem jack. Make sure it clicks into place.
4. Plug the other end into the wall jack.

Connecting a Telephone Cable



Your computer does not work with party lines, cannot be connected to a coin-operated telephone, and may not work with multiple telephone lines or a private branch exchange (PBX). Some of these connections may result in excess electrical current and could cause a malfunction in the internal modem.

If you connect a telephone cable coming through a splitter, the modem or connected device may not work properly.

To set up a dial-up connection to the Internet

1. Connect your computer to a telephone line. See To connect a telephone cable for more information.
2. Click **Start**, point to **All Programs**, **Accessories**, **Communications**, and click **New Connection Wizard**. The **New Connection Wizard** appears.

New Connection Wizard

3. Click **Next**. If the **Location Information** dialog box appears, follow the on-screen instructions.
4. If it is not already selected, click to select **Connect to the Internet**, and click **Next**.

5. Follow the on-screen instructions.

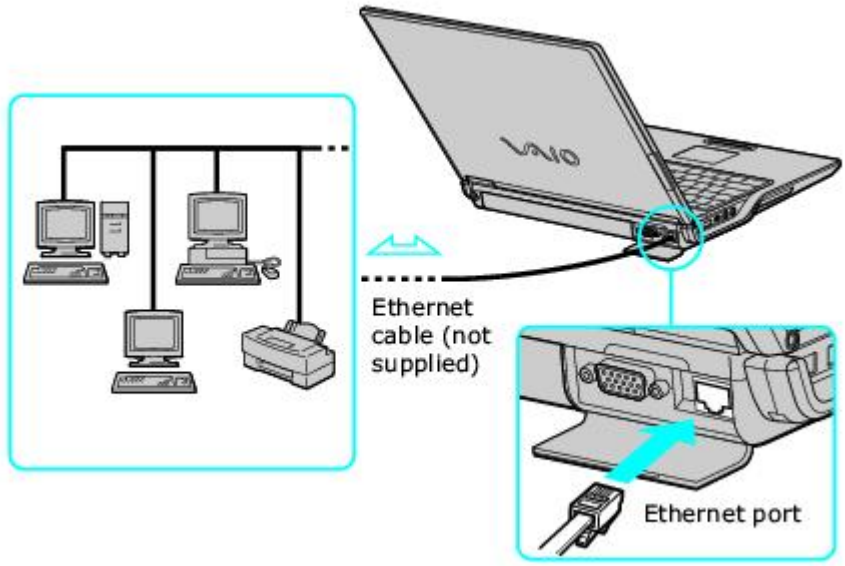
Setting up an Ethernet Internet connection

Your computer accommodates both 10BASE-T and 100BASE-TX Ethernet connections, with data transfer speeds of between 10 and 100 Mbps.

To connect an Ethernet cable

1. Locate the Ethernet port on your computer. For location information, see "Locating Controls and Ports" in the Setting Up chapter of your printed VAIO® Computer Quick Start.

Connecting an Ethernet Cable



2. Plug one end of the Ethernet cable into your computer's Ethernet port and the other into the network connection.

To set up an Ethernet connection to the Internet

1. Connect your computer to a network connection.
2. Click **Start**, point to **All Programs**, **Accessories**, **Communications**, and click **New Connection Wizard**. The **New Connection Wizard** appears.

New Connection Wizard

3. Click **Next**. If the **Location Information** dialog box appears, follow the on-screen instructions.
4. If it is not already selected, click to select **Connect to the Internet**, and click **Next**.
5. Follow the on-screen instructions.

Customizing your Internet connection

The Internet Properties dialog box enables you to change the way you view the Internet. You can change your home page, fonts, language, and colors. You can also regulate content and set browsing preferences.

To open the Internet Properties dialog box

1. Click **Start** on the Windows® taskbar, and then **Control Panel**.
2. Click **Network and Internet Connections**, and then **Internet Options**. The **Internet Properties** dialog box appears.
3. Click the tabs to view options.
4. Make changes, and click **Apply** to activate your changes.
5. Click **OK**.

Frequently asked questions

Why doesn't my modem work?

- Make sure the telephone cable is securely plugged into the Modem jack on the computer and the wall jack. See To connect a telephone cable for more information.
- Make sure the telephone cable is working. Plug the cable into an ordinary telephone and listen for a dial tone.
- Make sure the telephone number the program is dialing is correct.
- Make sure the software you are using is compatible with the computer's modem. (All preinstalled Sony programs are compatible.)

Why is my modem connection slow?

Your computer is equipped with a V.90 compatible modem. Many factors may influence modem connection speed, including telephone line noise or compatibility with telephone equipment, such as fax machines or other modems. If you think your modem is not connecting properly to other PC-based modems, fax machines, or your Internet Service Provider (ISP), follow these steps:

- Ask your telephone company to verify your telephone line is free of any line noise.
- If your problem is fax-related, make sure there are no problems with the fax machine you are calling and that it is compatible with fax modems.
- If you are having a problem connecting with your ISP, make sure the ISP is not experiencing technical problems.
- If you have a second telephone line, try connecting the modem to that line.

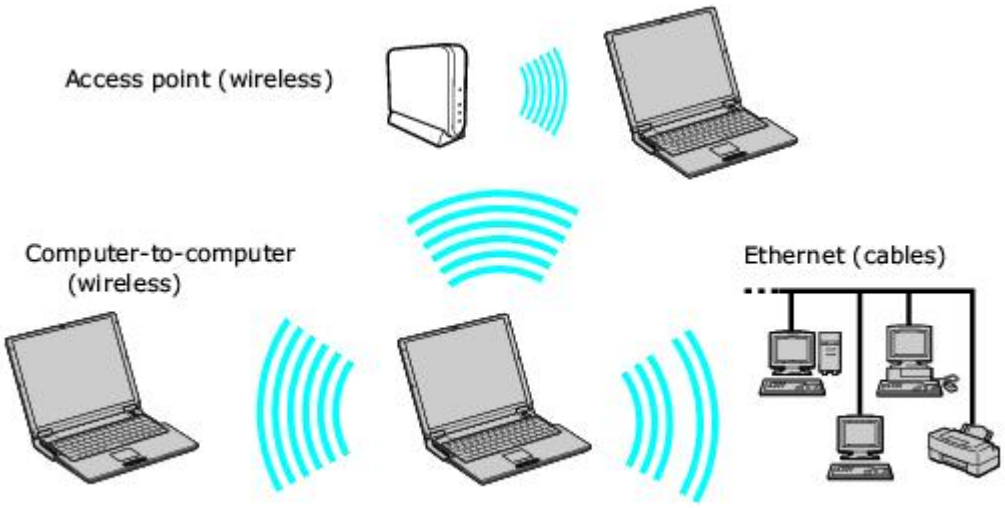
Network Connections

With a Sony computer, you can easily set up or connect to a variety of networks. The New Connection Wizard and Network Setup Wizard make it easy to gain access to remote and local area networks (LANs) using wireless, Ethernet, or dial-up connections.

For more information about networking, click **Start**, **Help and Support**, and then **Networking and the Web**.

- Using Ethernet and dial-up connections
- Using wireless network connections (selected models only)
- Checking your network connection status
- Frequently asked questions

Types of Networks*



* The computers represented in this graphic may not be identical to the model you purchased.

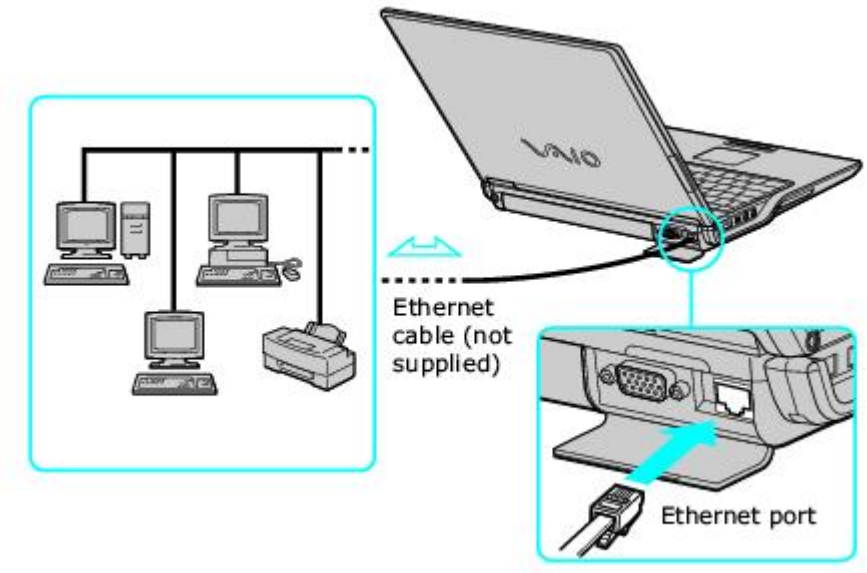
Using Ethernet and dial-up connections

For setting up local area networks (LANs), Ethernet is a widely installed technology. Your computer accommodates both 10BASE-T and 100BASE-TX Ethernet connections, with data transfer speeds of between 10 and 100 Mbps.

To connect to a local area network using a telephone or Ethernet cable

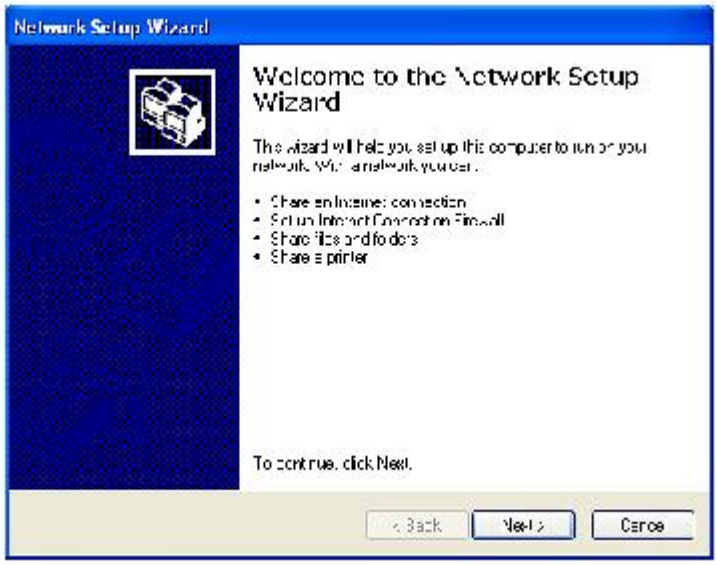
1. Connect an Ethernet or telephone cable to your computer. See To connect an Ethernet cable and Setting up a dial-up Internet connection for more information.

Connecting an Ethernet Cable



2. Click **Start**, point to **All Programs**, **Accessories**, **Communications**, and click **Network Setup Wizard**. The **Network Setup Wizard** appears.

Network Setup Wizard



3. Click **Next**. If you are prompted to the **Local Information** dialog box, follow the on-screen instructions.

Only connect 10BASE-T and 100BASE-TX cables to the Ethernet port. Do not connect any other type of network cable or any telephone cable. Connecting cables other than those listed above may result in an electric current overload and could cause a malfunction, excessive heat, or fire in the port. To connect the unit to the network, see Using Ethernet and dial-up connections or contact your network administrator.

You can connect to your company network from a remote location and use data, programs, and network resources. See Microsoft® Windows® Help by clicking **Help and Support** from the **Start** menu, and then clicking **Networking and the Web** in the left panel.

To connect to a remote network using a telephone or Ethernet cable

1. Connect an Ethernet or telephone cable to your computer. See To connect an Ethernet cable and Setting up a dial-up Internet connection for more information.
2. From the **Start** menu, point to **All Programs**, **Accessories**, **Communications**, and click **New Connection Wizard**.
3. Click **Next**. If you are prompted to the **Local Information** dialog box, follow the on-screen instructions.
4. Click **Connect to the network at my workplace**, and then click **Next**.
5. Follow the on-screen instructions.
6. Ask your network administrator for the detailed settings and devices needed to connect to an existing network.

Using wireless network connections (selected models only)

A wireless local area network (LAN) is a network in which you can connect to a LAN through a wireless (radio) connection. You can opt to purchase a Sony Wireless LAN Access Point to set up a LAN.

The wireless LAN access point is designed for building a wireless LAN environment. Because a wireless LAN configuration requires no wiring, you can operate multiple computers more freely than ever before.

Your computer is equipped with a built-in mini PCI card that allows for wireless connections. For information about your computer's wireless capabilities, see the Welcome page to view your VAIO® Computer Specifications.

For more information on Sony Wireless LAN, go to http://www.sonystyle.com/vaio.

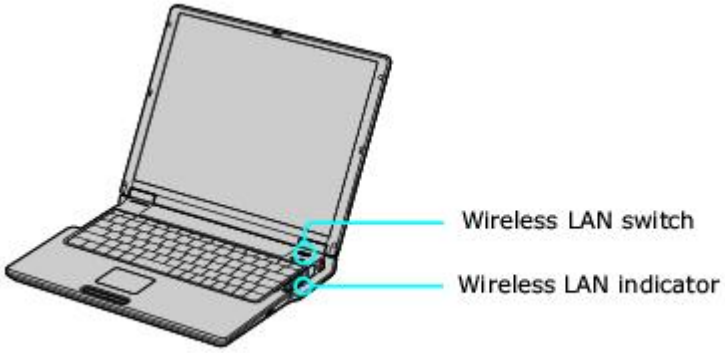
There are two types of wireless connections:

- An infrastructure network is one that extends an existing wired local network to wireless devices by providing an access point. The access point bridges the wireless and wired LAN and acts as a central controller for the wireless LAN. The access point coordinates transmission and reception from multiple wireless devices within a specific range.
- A computer-to-computer (ad-hoc) network is one in which a local network is created only by the wireless devices themselves, with no other central controller or access point. Each device communicates directly with other devices in the network. You can set up an ad-hoc network easily at home.

To connect to a wireless network

1. Make sure an access point is set up. See the instructions that accompanied the access point for more information.
2. Move the Wireless LAN switch to **ON**.

Turning on the Wireless Network Switch



3. Click **Start**, **Control Panel**, **Network and Internet Connections**, and then click **Network Connections**. The **Network Connections** window appears.
4. In the right panel under **LAN or High-Speed Internet**, click **Wireless Network Connection**. The Wireless Network Connection window appears.

Wireless Network Connection

Wireless Network Connection
The following wireless network(s) are available. To access a wireless network, select it from the list, and then click Connect.
Available wireless networks:
This wireless network requires the use of a network key (WEP). To access this network, type the key, then click Connect.
Network key:
Confirm network key:
Enable IEEE 802.1x authentication for this network
If you are having difficulty connecting to a network, click Advanced.
Advanced...
Connect
Cancel

5. From the **Available wireless networks** list, select the name of the network in which you want to connect. If you do not see the network name, see If the network does not appear in the Available wireless networks list box.

6. If required, type the network key in the **Network key** box. (If necessary, ask the administrator for the key.)

7. Retype the network key in the **Confirm network key** box.

8. Click **Connect**.

If the network does not appear in the Available wireless networks list box

1. Click **Advanced** on the **Wireless Network Connection** dialog box. The **Wireless Network Connection Properties** dialog box appears.

Wireless Network Connection Properties

2. Click **Add** in the **Preferred networks** box. The **Wireless network properties** dialog box appears.

Wireless Network Properties

3. Type the name of the network (access point) you want to connect to in the **Network name (SSID)** box.

The following steps are for networks that require a network key. If you do not know the network key or are not sure a network key is required, see the network administrator or the guide that accompanied your access point for more information.

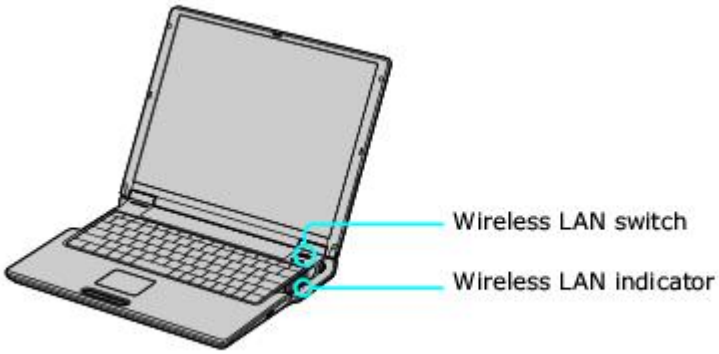
4. If available, make sure the **Data encryption (WEP enabled)** check box is selected.
   If the Data encryption (WEP enabled) check box is not available:
   1. Select an authentication method from the Network Authentication menu.
   2. Select a data encryption method from the Data Encryption menu.
5. Click to cancel the **The key is provided for me automatically** check box.
6. Type the network key in the **Network key** box if it is required by the selected authentication method.
7. Retype the network key in the **Confirm network key** box.
8. Click **OK**. The network name appears in the **Preferred networks** list box.

To set up a computer-to-computer (ad-hoc) network

The computer-to-computer (ad-hoc) network is only supported by the IEEE 802.11b wireless standard by means of the current WiFi standard.

1. Move the Wireless LAN switch to **ON**.

Turning on the Wireless Network Switch



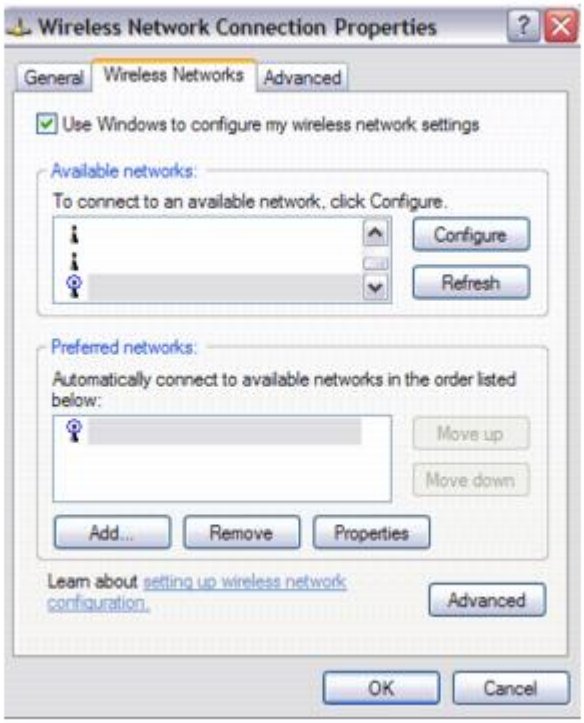
2. Click **Start**, **Control Panel**, **Network and Internet Connections**, and then click **Network Connections**. The **Network Connections** window appears.
3. In the right panel under **LAN or High-Speed Internet**, click **Wireless Network Connection**. The Wireless Network Connection window appears.

Wireless Network Connection

Wireless Network Connection
The following wireless network(s) are available. To access a wireless network, select it from the list, and then click Connect.
Available wireless networks:
This wireless network requires the use of a network key (WEP). To access this network, type the key, then click Connect.
Network key:
Confirm network key:
Enable IEEE 802.1x authentication for this network
If you are having difficulty connecting to a network, click Advanced.
Advanced...
Connect
Cancel

4. Click **Advanced**. The **Wireless Network Connection Properties** dialog box appears.

Wireless Network Connection Properties



5. Click **Add**. The **Wireless network properties** dialog box appears.

Wireless Network Properties

6. Type the name of the network you want to connect to in the **Network name (SSID)** box.

7. If available, make sure the **Data encryption (WEP enabled)** check box is selected.
   If the Data encryption (WEP enabled) check box is not available:

   1. Select an authentication method from the Network Authentication menu.

   2. Select a data encryption method from the Data Encryption menu.

8. Click to cancel the **The key is provided for me automatically** check box.

9. Type a network key in the **Network key** box.

10. Retype the network key in the **Confirm network key** box.

11. Click to select **This is a computer-to-computer (ad hoc) network; wireless access points are not used**.

12. Click **OK**. The network name appears in the **Preferred networks** list box.

13. Click **Advanced**. The **Advanced** dialog box appears.

Advanced

14. Click to select **Computer-to-computer {ad hoc} networks only**, and then click **Close**.

To disconnect from a wireless network

- For computers with built-in wireless LAN functionality, move the Wireless LAN switch to OFF.

⚠ **Turning off the wireless LAN functionality while accessing remote documents, files, or resources may result in data loss.**

To disconnect from a computer-to-computer (ad-hoc) network

1. Click **Start**, **Control Panel**, **Network and Internet Connections**, and then click **Network Connections**. The **Network Connections** window appears.

2. In the right panel under **LAN or High-Speed Internet**, click **Wireless Network Connection Enabled**. The Wireless Network Connectioin Status window appears.

3. Click **Properties**. The **Wireless Network Connection Properties** dialog box appears.

4. On the **Wireless Networks** tab, click **Advanced**. The **Advanced** dialog box appears.

5. Click to select **Any available network (access point preferred)**, and click **Close**.

6. Move the Wireless LAN switch to **OFF**.

Checking your network connection status

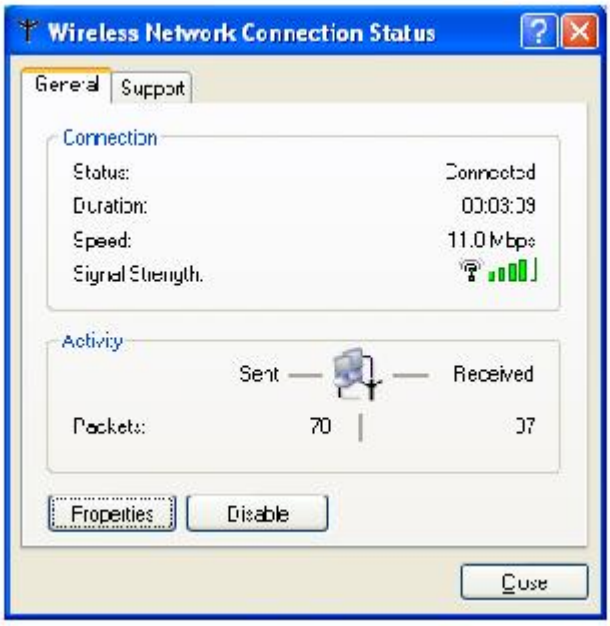
Whether you have a wireless, Ethernet, or dial-up connection, you can check the status of that connection.

To check your network connection status

1. Click **Start** on the taskbar, and click **Control Panel**, **Network and Internet Connections**, and **Network Connections**. The **Network Connections** window appears.

2. Under **LAN or High-Speed Internet**, click the enabled network connection to open the connection status window.

Wireless Network Connection Status



Frequently asked questions

Why can't my computer connect to a wireless LAN access point?

- Connection availability is affected by distance and obstructions. You may need to move your computer away from obstructions or closer to any access point you may be using.
- Make sure the Wireless LAN switch on the computer on.
- Make sure power to the access point is on.
- Make sure the access point is displayed in the Available networks window. For more information, see To connect to a wireless network.
- Make sure the encryption key is correct.

Why can't I access the Internet?

- Check the access point settings. Refer to the instructions supplied with the access point.
- Make sure your computer and the access point are connected to one another.
- Move your computer away from obstructions or closer to any access point you may be using.
- Make sure your computer is properly configured for Internet access.

Why is the data transfer speed slow?

- The wireless LAN data transfer speed is affected by distance and obstructions between devices and access points. Other factors include device configurations, radio conditions, and software compatibility. To maximize the data transfer speed, move your computer away from obstructions or closer to any access point you may be using.
- If you are using a wireless LAN access point, the device may be temporarily overloaded depending on how many other devices are communicated via the access point.
- If your access point interferes with other access points, change the access point channel. See your access point instructions for more information.

Why is the communication speed interrupted or slowed down when MPEG2 data is transferred?

The typical effective data transfer speed via an access point is 4-5 Mbps when adhering to the IEEE 802.11b standard or both the IEEE 802.11b and IEEE 802.11g standards (selected models only). High-rate stream transfers with MPEG2 data may lower this rate.

How do I avoid data transfer interruptions?

- When your computer is connected to an access point, data transfer interruptions may occur when using large files or if the computer is in close proximity to microwaves and cordless telephones.
- Move the computer closer to the access point.
- Make sure the access point connection is intact. For more information, see Checking your network connection status.
- Change the access point channel. See your access point instructions for more information.

What are channels?

Wireless LAN communication occurs on divided frequency bands known as channels. Third-party wireless LAN access point channels may be preset to different channels from Sony devices.

If you are using a wireless LAN access point, refer to connectivity information contained in your access point instructions.

When I change the encryption key, the network connection stops. What do I do?

Two computers with built-in wireless LAN may loose a peer-to-peer network connection if the encryption key is changed. You can either change the encryption key back to the original profile or restart both computers.

Bluetooth Connections

Bluetooth wireless technology provides short-range connectivity without the need for cabling. When the Bluetooth functionality is turned on, your computer can exchange data and images with other compatible Bluetooth devices within a range of up to 32 feet.

With Bluetooth technology, your computer transmits a radio frequency of 2.4 GHz. Sensitive locations, such as hospitals and airplanes, may have restrictions on the use of Bluetooth devices, due to radio interference. Check with facility staff to verify that use of the Bluetooth feature on your computer is permitted.

- Using Bluetooth technology
- Establishing wireless connections
- Authenticating devices
- Renaming the Bluetooth USB Device
- Sending data and image files
- Using connection services
- Setting Bluetooth preferences
- Setting BlueSpace NE preferences
- Adding a Bluetooth device
- Disconnecting a Bluetooth device
- Additional information
- Frequently asked questions

Using Bluetooth technology

Using Bluetooth technology, your computer can communicate with:

- Compatible devices with integrated Bluetooth functionality, such as computers, mobile telephones, personal digital assistants (PDAs), mice, and keyboards.
- Compatible devices with an installed Bluetooth adapter, such as computers, printers, mice, and keyboards.

✍ Some Bluetooth devices may not work with your computer, depending on the type of equipment, software version, and other factors. Before purchasing a Bluetooth device, check its operating environment requirements.

A computer with Bluetooth features can:

- Exchange files and images between compatible devices
- Exchange vCards (electronic business cards)
- Connect to the Internet using a dial-up connection
- Print files and images on a printer equipped with Bluetooth
- Exchange addresses with compatible cellular phones

Establishing wireless connections

The "Switch wireless devices" window enables you to select a wireless connection: Bluetooth, Wireless LAN, or Bluetooth and Wireless LAN.

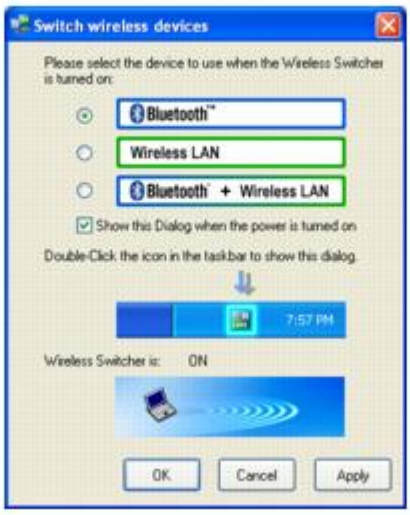
Bluetooth technology is designed for a short-range connection of up to 32 feet (10 meters), while Wireless LAN technology has a wider connection range of up to 328 feet (100 meters). Your computer is capable of both Bluetooth and Wireless LAN connections. For more information about Wireless LAN, see Using wireless network connections (selected models only).

To establish a Bluetooth connection

1. On your computer, move the WIRELESS switch to **ON**.

   The **Switch wireless devices** window appears.

Switch Wireless Devices


Switch wireless devices
Please select the device to use when the Wireless Switcher is turned on:
Bluetooth
Wireless LAN
Bluetooth + Wireless LAN
Show this Dialog when the power is turned on
Double-Click the icon in the taskbar to show this dialog.
7:57 PM
Wireless Switcher is: ON
OK
Cancel
Apply

2. Click to select the **Bluetooth** option, and then click **OK**.

   During first use, the **Welcome to BlueSpace NE** window appears.

   To open the **Switch wireless devices** window, click the **Bluetooth-ON** icon on the Taskbar Notification area.

Welcome to BlueSpace NE

Welcome to BlueSpace NE
Using BlueSpace NE allows you to connect to other Bluetooth devices in range.
Recommendation:
Click [Connection Navigation] button to connect to the target device according to the on-screen instructions.
Connection Navigation
As you get accustomed to using BlueSpace NE:
You can even connect to devices from the main window. Click [OK] to display main window.
Don't display this dialog again
Don't launch BlueSpace NE automatically after logging on to Windows
OK
Cancel
Help

3. Click **OK**.

   The **BlueSpace NE** window appears.

   You can also click the **Bluetooth-Standing by** icon on the Taskbar Notification area to open the **BlueSpace NE** window.

BlueSpace NE

4. Click **Device Discovery**.

   The **Device Discovery** window appears and searches for other nearby Bluetooth devices.

Device Discovery

When a device is detected, it appears in the **The device currently found** window next to the **New** icon New .

BlueSpace NE — Devices Currently Found

New device found
Service Discovery
The device currently found
Connection Navigation
Device Discovery
Service Discovery
Hint
STEP 2
Click the Service Discovery button to find the available services supported by the device selected in the device list.

5. In **The device currently found** area, click to select the device in which you want to connect. (There may be more than one device displayed.)

6. If the device to which you want to connect has already been authenticated, the **Authentication** icon is displayed next to the device. Click **Service Discovery** for a list of available services, such as transferring files or images.

   If the device to which you want to connect has not already been authenticated, a window prompt may ask if you want to authenticate the device. Follow the on-screen instructions. For more information, see Authenticating devices.

BlueSpace NE — Service Discovery List

Service Discovery list area
BlueSpace NE - 08:00:46:AC:00:77 [VALUED-C0773401]
File View Setting Device Help
Connection Navigation
Device Discovery
The device currently found
Sort: Device status
Laptop
Service Discovery
File Push
Image Push
Serial
vCard
Hint
STEP 3
Click the Service button to connect to the device selected in the device list or to set up the service at the Service tab in the Property dialog
Status: BlueSpace NE completed Service Discovery
BlueSpace NE

Authenticating devices

Authentication is a security feature, which prevents unauthorized communication between Bluetooth devices. The first time Bluetooth devices attempt to communicate with each other, a common passkey must be entered before the two devices are allowed to exchange data. If the detected device has the same passkey as your computer, then authentication is successful, and your computer can communicate with the Bluetooth device. If the detected device does not have the same passkey as your computer, authentication fails.

A passkey is a private code entered by the user to enable two Bluetooth devices to communicate. When the same code is entered on both devices, communication becomes possible. The passkey may be changed at each communication session.
If a communication session is disconnected, you need to re-establish the passkey. Enter the passkey within approximately 30 seconds or authentication will fail.

To authenticate a Bluetooth device

1. If the **Confirmation for the authentication** window does not automatically appear, right-click the device you want to authenticate, and then click **Authentication** from the shortcut menu.

   The **Confirmation for the authentication** window appears.

Confirmation for the Authentication

Confirmation for the authentication - BlueSpace NE
Do you want to authenticate this device?
BlueSpace NE
Authentication is usually required for Bluetooth devices.
Are you sure you want to authenticate this device?
Device name: SJ-080046681321
Device Address: 08:00:46:81:29:EB
Yes
No

2. Click **Yes**.

   The **Bluetooth Connection Wizard** appears.

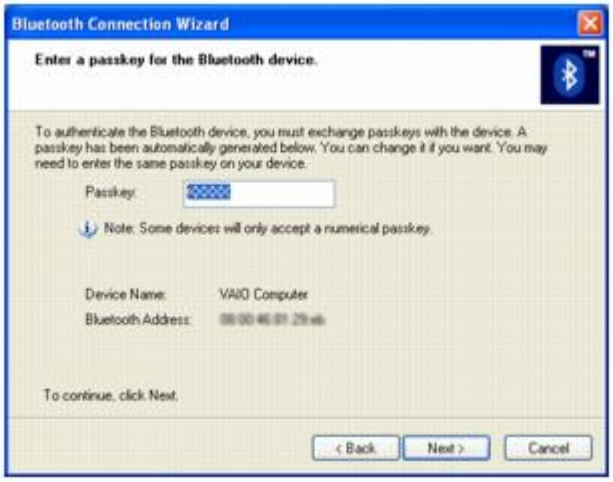
Bluetooth Connection Wizard

Bluetooth Connection Wizard
Welcome to the Bluetooth Connection Wizard
This wizard helps you authenticate your Bluetooth device. Your device may need to be prepared for authentication before this process will work. Windows uses authentication to verify that the detected device is the one you want to connect to.
You only have to authenticate the Bluetooth device once. For more information, read the manufacturer's documentation.
Learn more about Bluetooth
To continue, click Next.
< Back
Next >
Cancel

3. Click **Next**.

   Another **Bluetooth Connection Wizard** window appears.

Bluetooth Connection Wizard — Passkey


Bluetooth Connection Wizard
Enter a passkey for the Bluetooth device.
To authenticate the Bluetooth device, you must exchange passkeys with the device. A passkey has been automatically generated below. You can change it if you want. You may need to enter the same passkey on your device.
Passkey:
Note: Some devices will only accept a numerical passkey.
Device Name: VAIO Computer
Bluetooth Address:
To continue, click Next.
< Back
Next >
Cancel

4. In the **Passkey** text box, type your own passkey or use the passkey that is provided. Click **Next**.

   On the Bluetooth device in which you are trying to connect, a message may appear, stating that a Bluetooth device requires authentication. If this message appears, follow the on-screen instructions.

5. On the Bluetooth device, type the same passkey as the one entered on your computer. If the passkey is not entered within approximately 30 seconds, authentication fails.

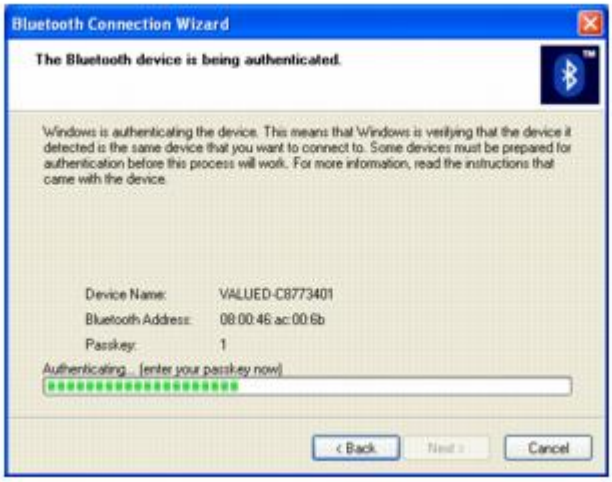
   If authentication fails, the **Bluetooth Connection Wizard** states, **The device was not authenticated**. Click **Finish**, and try the authentication procedure again.

   ✍ The passkey text box location may vary, depending on the Bluetooth device. For more information, see the documentation that accompanied the device.

6. Click **Next**.

   Your computer begins the authentication process.

Bluetooth Connection Wizard — Authentication Status


Bluetooth Connection Wizard
The Bluetooth device is being authenticated.
Windows is authenticating the device. This means that Windows is verifying that the device it detected is the same device that you want to connect to. Some devices must be prepared for authentication before this process will work. For more information, read the instructions that came with the device.
Device Name: VALUED-C8773401
Bluetooth Address: 08:00:46:ac:00:6b
Passkey: 1
Authenticating... [enter your passkey now]
< Back
Next >
Cancel

   You receive confirmation when the device is authenticated.

Bluetooth Connection Wizard — Authentication Completed

Bluetooth Connection Wizard
Completing the Bluetooth Connection Wizard
The device was successfully authenticated.
To close this wizard, click Finish.
< Back
Finish
Cancel

Renaming the Bluetooth USB Device

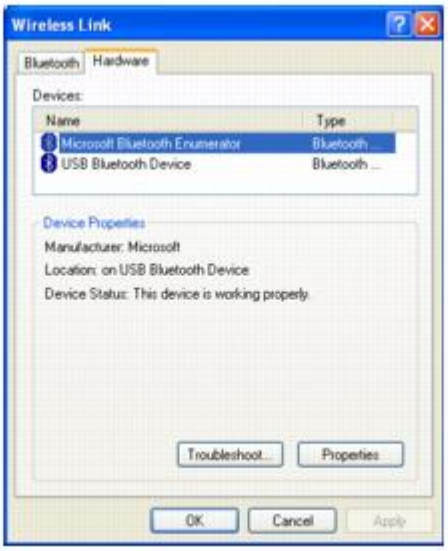
The Bluetooth device installed on your computer has an assigned name that you may not recognize. Renaming this device makes it easy for you to identify your computer during authentication.

To rename the Bluetooth USB device

1. From the **Start** menu, click **Control Panel.**
2. Click **Printers and Other Hardware**, and then click **Wireless Link**.

   The **Wireless Link** window appears.
3. Click the **Hardware** tab.

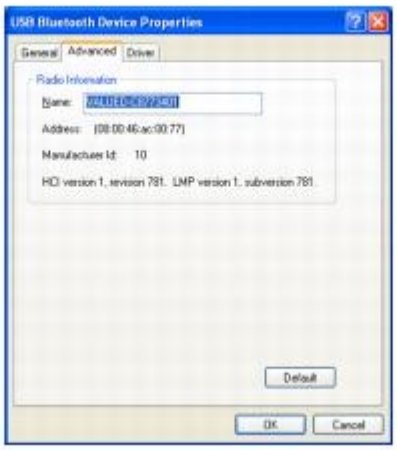
Wireless Link



4. Select **USB Bluetooth Device**, and then click **Properties**.

   The **USB Bluetooth Device Properties** window appears.
5. Click the **Advanced** tab, and type a new name in the **Name** text box.

USB Bluetooth Device Properties



6. To see the new USB Bluetooth Device name, turn off the Bluetooth feature by moving the WIRELESS switch on your computer to **OFF**, and then restart it by moving the WIRELESS switch to **ON**.

Sending data and image files

When a connection is made between your computer and another Bluetooth device, connection services become available. You can click Service Discovery for a list of available services that can be performed during your connection. If the File Push and Image Push icons appear, then your computer can send and receive data and image files.

For information about services, see Using connection services.

To send data files

1. Establish a connection with another Bluetooth device.

   For more information, see Establishing wireless connections.

2. On the **BlueSpace NE** window, click **Service Discovery**.

   The **File Push** icon appears in the **Service Discovery** area if the service is available.

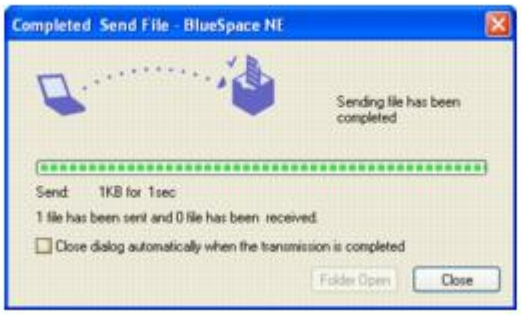
3. Click the **File Push** icon in the **Service Discovery** area.

   The **Select Files to Send** window appears.

4. Select the file you want to send, and click **Send**.

   The **Completed Send File** window appears when your file is received by the Bluetooth device to which your computer is connected.

Completed Send File — BlueSpace NE


Completed Send File - BlueSpace NE
Sending file has been completed
Send: 1KB for 1sec
1 file has been sent and 0 file has been received
Close dialog automatically when the transmission is completed
Folder Open
Close

To send image files

1. Establish a connection with another Bluetooth device.

   For more information, see Establishing wireless connections.

2. On the **BlueSpace NE** window, click **Service Discovery**.

   The **Image Push** icon appears in the **Service Discovery** area if the service is available.

3. Click the **Image Push** icon .

   The **Select Image Files to Send** window appears.

4. Select the file you want to send, and click **Send**.

   A confirmation window appears when the image file is successfully sent.

   When your computer receives an image, the file automatically opens.

Using connection services

When a connection is made between your computer and another Bluetooth device, you can click Service Discovery for a list of available services that can be performed during your connection. When clicked, the purple Service Discovery icons search for a connection method.

For more information about the different services, see the BlueSpace NE help guide:

1. On the **BlueSpace NE** window, click **Help**.
2. Select **Search for topic**.

   The **Help for BlueSpace NE** window appears.

✍ For information about the File Push and Image Push services, see Sending data and image files.

Setting Bluetooth preferences

The Bluetooth Options feature enables you to set hardware preferences for discovery, connection, and authentication.

To access Bluetooth Options

1. Click **Start**, **Control Panel**, **Printers and Other Hardware**, and **Wireless Link**.

   The **Wireless Link** window appears.

2. On the **Bluetooth** tab, click **Options**.

   The **Bluetooth Options** window appears.

Bluetooth Options

Bluetooth Options
Discovery
Selecting this check box allows Bluetooth devices to find this computer.
Allow Bluetooth devices to find this computer
Allow Incoming Connections
Select this check box to allow incoming connections from Bluetooth devices.
Allow incoming connections
Authentication Agent
Select this check box to allow Authentication Agent to notify you when a Bluetooth device needs authentication.
Enable Authentication Agent
Learn more about Bluetooth Connection Options
OK
Cancel

3. Set your desired preferences, and click **OK**.

✍ For more information about preferences, click the **Bluetooth Connection Options** link near the bottom of the window.

Setting BlueSpace NE preferences

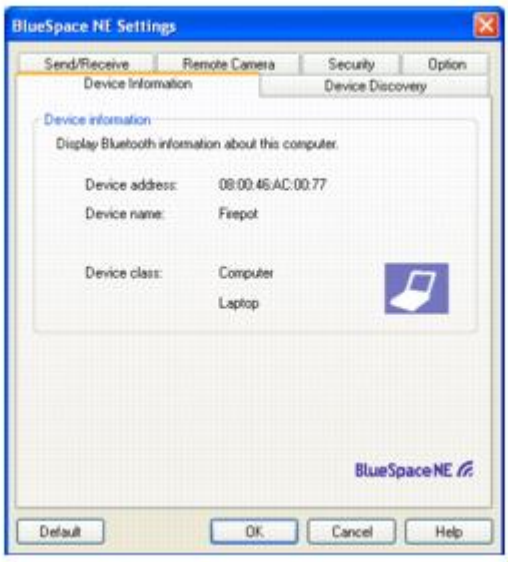
The BlueSpace NE Settings feature enables you to set software preferences for changing folder location, responding to device discovery, displaying windows, and more.

To set BlueSpace NE settings

1. Verify that your computer is not connected to another Bluetooth device.
2. From the **BlueSpace NE** window, click **Setting**, and then click **BlueSpace NE settings**.

   The **BlueSpace NE Settings** window appears.

BlueSpace NE Settings



3. Click each tab to navigate through the window and set your preferences.

For more information about settings, click **Help**.

Adding a Bluetooth device

Your computer can connect to several compatible Bluetooth devices, such as printers, mobile telephones, modems for dial-up Internet connections, digital cameras, and personal digital assistants (PDAs). For specific device connection information, see the documentation that accompanied the device. You can also get connection information in the Bluetooth and BlueSpace NE help guides

To access the Bluetooth help guide

1. From the **Start** menu, click **Control Panel**.
2. **Click Printers and Other Hardware**, and then click **Wireless Link**.

   The **Wireless Link** window appears.
3. From the **Bluetooth** tab, click the **Bluetooth** link near the bottom of the window.

   The Bluetooth help guide appears.
4. Click **Installing and authenticating Bluetooth devices** for a list of devices.

To access the BlueSpace NE help guide

1. If the **BlueSpace NE** window is not already open, click the **Bluetooth - Standing by** icon on the Taskbar Notification area.
2. On the **Help** menu, click **Search for topics**.

   The **Help for BlueSpace NE** window appears.

Disconnecting a Bluetooth device

To disconnect or remove a device

1. If the **BlueSpace NE** window is not already open, click the **Bluetooth - Standing by** icon on the Taskbar Notification area.
2. In the **Devices currently found** window, select the device you want to disconnect or remove.
3. From the **BlueSpace NE** window, click **Device**.
4. From the **Device** menu, click either **Remove device**, **Remove all devices**, or select an option from the **Disconnect** submenu.

Additional information

- The data transfer rate varies, depending on the following conditions:
  - Obstacles, such as walls, located between devices
  - Distance between devices
  - Material used in walls
  - Proximity to microwaves and cordless telephones
  - Radio frequency interference and other environmental conditions
  - Device configuration
  - Type of software application
  - Type of operating system
  - Use of both Wireless LAN and Bluetooth functions at the same time on the computer
  - Size of file being exchanged
- The 2.4 GHz radio frequency used by Bluetooth and wireless LAN devices is also used by other devices. Bluetooth devices incorporate technology that minimizes interference from other devices using the same wavelength, however, communication speed and connection range may be reduced. Interference from other devices may also stop communication altogether.
- Large files may occasionally become corrupted due to radio wave interference during continuous transfer.
- All Bluetooth devices must be certified to make sure that the applicable standard requirements are maintained. Even if standards are met, individual device performance, specifications, and operation procedures can vary. Data exchange may not be possible in all situations.

Frequently asked questions

Why can't other Bluetooth devices discover my computer?

- Make sure both devices have the Bluetooth feature enabled.
- Your computer and the device may be too far apart. Wireless Bluetooth technology works best when the devices are within 32 feet (10 meters) of each other.
- The discovery option on your computer may be disabled. To ensure the discovery option is available, follow these steps:

  1. From the **Start** menu, click **Control Panel**.
  2. Click **Printers and Other Hardware**, and then click **Wireless Link**.

     The **Wireless Link** window appears.
  3. On the **Bluetooth** tab, click **Options**.

     The **Bluetooth Options** window appears.
  4. In the **Discovery** box, click to select the **Allow Bluetooth devices to find this computer** check box. Click **OK**.

- Your security settings may not permit a response to device discovery. To ensure your computer sends a response, follow these steps:

  1. From the **BlueSpace NE** window, click **Setting**, and then click **BlueSpace NE settings**.
  2. Click to open the **Security** tab.
  3. If it is not already selected, click to select the **Respond to Device Discovery** check box.

Why can't other Bluetooth devices connect to my computer?

- Make sure the other device is authenticated. For more information, see Authenticating devices.
- Your computer may not allow connections from other devices. To enable Bluetooth device connections, follow these steps:

  1. On the **BlueSpace NE** window, click **Setting**, and then click **BlueSpace NE settings**.
  2. Click to open the **Security** tab.
  3. If it is not already selected, click to select the **Allow connection from other devices** check box.
  4. The incoming connections option on your computer may be disabled. To ensure the incoming connections option is available, follow these steps:

     1. From the **Start** menu, click **Control Panel.**
     2. Click **Printers and Other Hardware**, and then click **Wireless Link**.

        The **Wireless Link** window appears.
     3. On the **Bluetooth** tab, click **Options**.

        The **Bluetooth Options** window appears.
     4. In the **Allow Incoming Connections** box, click to select the **Allow incoming connections** check box.
     5. Click **OK**.

How will I know when another Bluetooth device is requesting authentication?

A notification prompt appears on the Windows® taskbar. To verify the notification feature is enabled, follow these steps:

1. From the **Start** menu, click **Control Panel**.
2. Click **Printers and Other Hardware**, and then click **Wireless Link**.

   The **Wireless Link** window appears.
3. On the **Bluetooth** tab, click **Options**.

   The **Bluetooth Options** window appears.
4. In the **Authentication Agent** box, click to select the **Enable Authentication Agent** check box. Click **OK**.

Why is my Bluetooth connection slow?

- Connection availability is affected by distance and obstructions. You may need to move your computer away from obstructions or closer to the device to which it is connected.
- Identify and remove obstacles between your computer and the device to which it is connected.
- Large files may occasionally become corrupted during continuous transfer from radio wave interference.

Can I use a device equipped with Bluetooth technology on airplanes?

With Bluetooth technology, your computer transmits a radio frequency of 2.4 GHz. Sensitive locations, such as hospitals and airplanes, may have restrictions on the use of Bluetooth devices, due to radio interference. Check with facility staff to verify that use of the Bluetooth feature on your computer is permitted.

Connecting Another VAIO Computer

The preinstalled Microsoft® Windows® XP operating system enables you to connect a compatible i.LINK®[1] cable (not supplied) between your VAIO® computer and another compatible computer.

- Connecting VAIO computers
- Disconnecting VAIO computers
- Frequently asked questions

[1] i.LINK is a trademark of Sony used to designate that a product contains an IEEE 1394 connection. The i.LINK connection may vary, depending on the software programs, operating system, and compatible i.LINK devices. All products with an i.LINK connector may not communicate with each other. Refer to the documentation that came with your compatible i.LINK device for information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as a CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

Connecting VAIO computers

When you connect two VAIO computers, you can use one computer to edit, copy, or delete files on the other computer. You can also print from a printer attached to either computer.

To connect VAIO computers

1. Plug one end of the i.LINK cable into the i.LINK port on each computer.
2. Click **Start** on the Windows® taskbar, and click **Control Panel**.
3. Click **Network and Internet Connections**, and click **Set up or change your home or small office network**. The **Network Setup Wizard** appears.

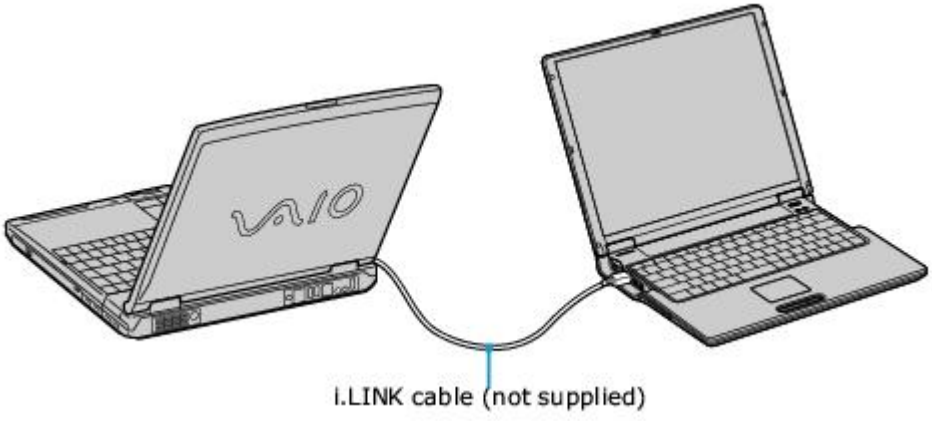
Network Setup Wizard

4. Follow the on-screen **Network Setup Wizard** instructions.
5. When you are prompted, type in a unique computer name for each computer. You will use this unique name to differentiate the two computers once they are networked together.

   ✍ The Workgroup name should remain the same for the two networked computers.

6. When you finish the **Network Setup Wizard** on-screen instructions, click **Start** on the Windows® taskbar and click **My Computer**.
7. Click **My Network Places** in the **Other Places** menu. The **My Network Places** window appears.
8. Click **View workgroup computers** in the **Network Tasks** menu. Computers networked under the same workgroup name are displayed in this window.

Connecting Another Computer



Disconnecting VAIO computers

You can disconnect two VAIO® computers when the computers are on or off.

To disconnect VAIO computers when the computers are on

1. Close all open files that are shared with the connected computers.
2. Unplug the i.LINK® cable from the i.LINK port on each computer.

To disconnect VAIO computer when the computers are off

- Unplug the i.LINK cable from the i.LINK port on each computer.

Frequently asked questions

Why can't I establish a connection between two VAIO computers?

- Your computer may not recognize an i.LINK[1] connection if the i.LINK cable is not plugged securely into the i.LINK ports. Disconnect the i.LINK cable and securely reconnect it to both computers. If neither computer responds after a few moments, restart both computers.

- If the computers do not recognize the i.LINK connection after resuming from a power saving mode (Standby or Hibernate), restart both computers. For more information, see Connecting VAIO computers.

[1] i.LINK is a trademark of Sony used only to designate that a product contains an IEEE 1394 connection. The i.LINK connection may vary, depending on the software applications, operating system, and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other. Refer to the documentation that came with your compatible i.LINK device for information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

CDs and DVDs

- Inserting and Ejecting CDs or DVDs
- Writing To and Playing CDs
- Playing DVDs

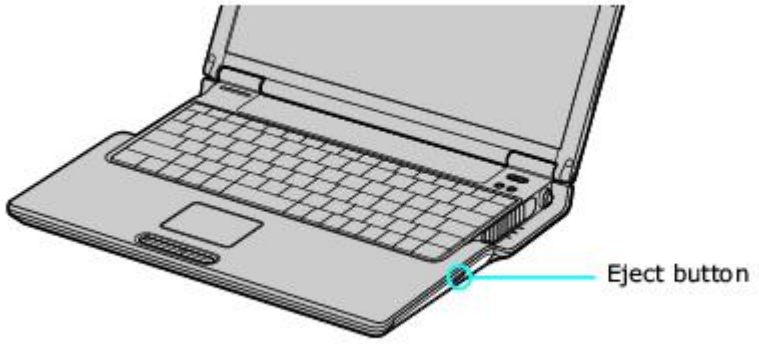
Inserting and Ejecting CDs or DVDs

Avoid using adhesive labels to identify your CDs or DVDs. Adhesive labels may damage the optical drive if they come off while the disc is in the drive.

To insert a disc

1. Turn on the computer or exit a power saving mode (Standby or Hibernate) if one is active. For more information, see Using power saving modes.
2. Press the Eject button on the optical drive cover to open the drive tray. The drive tray slides out.

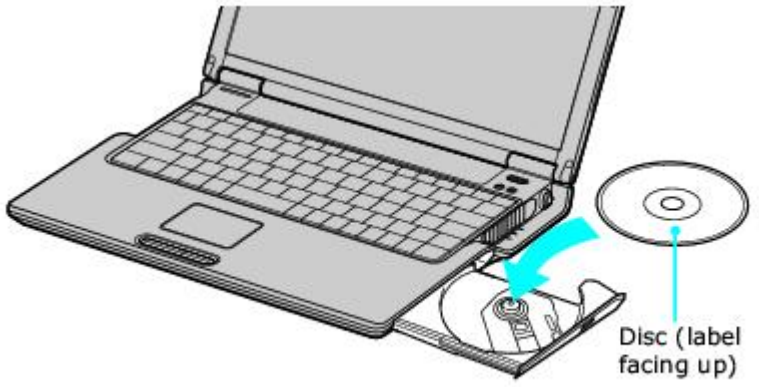
Ejecting the Drive Tray



3. Place a disc on the drive tray with the label facing up.

You can play some DVDs on both sides. Insert this type of DVD with the label you want to play facing up.

Inserting a Disc



4. Press the disc onto the tray until the disc clicks securely into place.

If you do not seat the disc firmly over the hub, the disc may come loose while it is in the drive. A loose disc may damage the optical drive and make opening the drive tray difficult.

5. Push the drive tray gently to close it. The Busy indicator on the drive cover blinks while your computer is reading data from the drive.

To eject a disc

1. Turn on the computer or exit a power saving mode (Standby or Hibernate) if one is active. For more information, see Using power saving modes.
2. Close all programs that access the optical drive, and wait for the Busy indicator on the drive cover to turn off.
3. Press the Eject button on the drive cover to open the drive tray. The drive tray slides out.

If the Eject button does not work, turn off the computer and insert a thin, straight object (such as a paper clip)

into the manual eject hole next to the Eject button.

4. Lift the disc from the drive.

5. Push the drive tray gently to close it.

Writing To and Playing CDs

Your computer comes equipped with a CD-RW/DVD drive, which plays DVD and most DVD-R discs, and reads and writes data to CD-R and CD-RW discs.

- Playing CDs
- Writing files to a CD-RW or CD-R

Playing CDs

Before you play an audio CD, you may need to enable your computer's audio feature.

To enable the audio feature

1. Click **Start** on the Windows® taskbar, and then click **Control Panel**, **Performance and Maintenance**, and **System**. The **System Properties** dialog box appears.

   As a shortcut, you can press **Fn** + the **Windows** key + **Insert** to open the **System Properties** dialog box.

2. Select the **Hardware** tab, and in the **Device Manager** box, click **Device Manager**. A window with a listing of the computer's hardware devices appears.
3. Double-click the optical drive type installed on the computer, such as DVD/CD-ROM drives to open the submenu.
4. Double-click the listed drive name, and select the **Properties** tab.
5. Click to select the **Enable digital CD audio for this CD-ROM device** check box if it is not already selected.
6. Click **OK**.

To adjust the volume for playing CDs and DVDs

Some programs have built-in volume controls, which you can adjust. If there are no volume controls, then adjust the volume of your computer's built-in speakers by doing one of the following:

- Using the Function keys. An on-screen display may appear, notifying you when a change occurs.
  - To increase volume, press the **Fn** and **F4** keys, and then press ↑ or →.
  - To decrease volume, press the **Fn** and **F4** keys, and then press ↓ or ←.
- Using the Volume icon.
  - Double click the **Volume** icon on the **Taskbar Notification** area. The **Volume Control** dialog box appears.
  - In the **Volume Control** and **Wave** columns, move the **Volume** sliders up to increase volume and down to decrease volume.

To play an audio CD

1. Insert the disc into the optical drive. See To insert a disc.
2. If nothing appears on the desktop once you insert an audio CD disc, then click **Start**, point to **All Programs**, and click to open a CD program, such as SonicStage.
   If the **Audio CD** window appears, click to select an option.

Audio CD

Audio CD (E:)
Windows can perform the same action each time you insert a disk or connect a device with this kind of file:
Music CD
What do you want Windows to do?
Play Audio CD using Windows Media Player
Play Audio CD using RealOne Player
Play Audio CD using SonicStage
Open folder to view files using Windows Explorer
Always do the selected action.
OK
Cancel

[1] Optical drive types vary, depending on the model you purchased.

Writing files to a CD-RW or CD-R

You can write files to CD-R or CD-RW discs if your VAIO® computer is equipped with a CD-RW/DVD drive or DVD-RW drive. Before you write data to a CD-RW or CD-R disc, read the following notes to avoid a computer malfunction and ensure the best writing results:

- Deactivate the screen saver and exit anti-virus software.
- Deactivate memory-resident disc utilities to avoid data loss.
- Disable the FindFast program if it is installed on your computer. Click **Start** and point to **All Programs** to see a list of programs on your computer.
- Connect and use the AC adapter to power your computer or make sure your battery is at least 50 percent charged. See Powering Your Computer for more information.
- Use CD-R discs that are compatible with 8x speed.

To copy files to a CD-RW or CD-R

1. Insert a blank CD-R or CD-RW disc into the optical drive. For more information, see Inserting and Ejecting CDs or DVDs.
   If the **CD Drive** window appears, click **Take no action**.

CD Drive

CD Drive (F:)
Windows can perform the same action each time you insert a disk or connect a device with this kind of file:
Blank CD
What do you want Windows to do?
Open writable CD folder using Windows Explorer
Take no action
Always do the selected action.
OK
Cancel

2. Open Windows Explorer by pressing the **Windows** key and the **E** key simultaneously.
3. In the **Folders** panel on the left, locate the file(s) or folder(s) you want to copy and either:
   - Right-click the file(s) or folder(s), point to **Send To**, and click the optical drive[1] name.
   - Drag the file(s) or folder(s) onto the optical drive icon in the **Files Stored on This Computer** panel.
4. Close Windows Explorer.
5. Click **Start**, and **My Computer**.
6. Click the optical drive icon under **Devices with Removable Storage**. A new window appears with the file(s) or folder(s) you want to copy listed under **Files Ready to Be Written to the CD**.
7. In the **CD Writing Tasks** box, click **Write these files to CD**.
8. Follow the instructions on the **CD Writing Wizard**.

CD Writing Wizard

CD Writing Wizard
Welcome to the CD Writing Wizard
This wizard helps you write, or record, your files to a CD recording drive.
Type the name you want to give to this CD, or just click Next to use the name below.
CD name:
Oct 16 2002
New files being written to the CD will replace any files already on the CD if they have the same name.
Close the wizard after the files have been written
< Back
Next >
Cancel

Do not strike or shake the computer while writing data to a disc.

[1] The read/write drive letter designation may vary, depending on your system's hardware configuration.

Playing DVDs

You can play DVDs in your computer's optical drive. The type of optical drive installed in your computer may vary, depending on the model you purchased.

- Playing DVDs on your computer
- Frequently asked questions

Playing DVDs on your computer

Your computer is equipped with an optical drive that enables you to watch DVDs and most DVD-R discs on your computer.

To play a DVD while using AC power

1. Close all open programs.
2. Insert the DVD into the optical drive.
3. Open a preinstalled DVD program, such as WinDVD, by following these steps:
    1. Click **Start** on the taskbar, and point to **All Programs**.
    2. Select a program, such as InterVideo WinDVD 4, to play the DVD. For instructions on how to use a program, see the help guide included with the DVD program

To play a DVD while using battery power

1. Set the power management profile to **DVD**.
    1. Close all open programs.
    2. Right-click the **CPU** icon on the **Taskbar Notification** area.
    3. Select **Profiles** from the shortcut menu, and then select **DVD** from the submenu. You can also select **Automatic Profile Selection**, which sets the power management profile to **DVD** whenever a DVD is inserted into the optical drive. See Conserving Battery Power for more information.
2. Insert the DVD into the optical drive.
3. Open a preinstalled DVD program, such as WinDVD, by following these steps:
    1. Click **Start** on the taskbar, and point to **All Programs**.
    2. Select a program, such as Intervideo WinDVD, to play the DVD. For instructions on how to use a program, see the help guide included with the DVD program.

Some discs recorded at 20 or 24 bits may produce noise while playing. If you have audio devices connected, this may damage your hearing and the speakers. Reduce the volume before playing a DVD.

Do not switch power saving modes while the computer is playing a DVD.

Do not use memory-resident utility software to speed up disc access when playing a DVD. This may cause the computer to malfunction.

Frequently asked questions

How do I maintain CDs and DVDs?

- Avoid touching the surface of the disc with your fingers. Fingerprints and dust on the surface of the disc may cause reading errors.
- Try using canned compressed air to clean dusty discs.
- Do not clean the disc with solvents (such as benzine, thinner, alcohol, commercially available cleaners, or anti-static spray), which may damage the disc. To clean the disc, follow these steps:
  1. Hold the edge of the disc, and use a soft cloth to wipe the surface from the center out.
  2. If the disc is badly soiled, moisten a soft cloth with water, wring it out well, and use it to wipe the surface of the disc from the center out.
  3. Wipe off any remaining moisture with a dry, soft cloth.
- Do not drop or bend the disc.

Why does my computer freeze when I try to read a disc?

- The disc your computer is trying to read may be dirty or damaged. Follow these steps:
  1. Eject the disc from the optical drive.
  2. Restart the computer by pressing the **Ctrl**+**Alt**+**Delete** keys. You can restart the computer from the **Shut Down** menu of the **Windows Task Manager**.
  3. Examine the disc for dirt or damage. If the disc is dirty, see How do I maintain CDs and DVDs? for instructions on how to clean it.

What do I do if the drive tray won't open?

- Make sure the computer is on.
- Press the Eject button on the optical drive.
- If the Eject button does not work, click **Start** on the Windows® taskbar, and click **My Computer**. Right click the optical drive icon, and select **Eject** from the shortcut menu.
- If none of the above options work, insert a thin, straight object (such as a paper clip) in the manual eject hole to the right of the Eject button.

Why won't the optical drive work?

If you are using the battery to power your computer, the battery profile may be set to Ultimate Battery Life. In order to extend battery life, this profile does not provide power to the optical drive. You can either customize the Ultimate Battery Life profile to provide power to the optical drive or select a different power management profile.

To customize the Ultimate Battery Life profile

1. Right-click the **CPU** icon on the **Taskbar Notification** area and select **Edit/Create Profiles** from the shortcut menu.
2. In the left panel, click **Ultimate Battery Life**.
3. In the right panel, right click **Optical Drive Power saving** under **Other Devices**, and select **Off**.
4. From the **File** menu, click **Save**.

To select a different power management profile

1. Right-click the **CPU** icon on the **Taskbar Notification** area.
2. Point to **Profiles**, and click to select a profile from the menu.

For more information about power management profiles, see Using PowerPanel utility.

What do I do if the optical drive isn't playing my CD or DVD properly?

- Make sure the disc was inserted into the drive with the label facing up.
- Make sure the necessary program(s) is installed according to the manufacturer's instructions.
- If the CD or DVD is dirty or damaged, the computer will stop responding. Follow these steps:

  1. Restart the computer by pressing the **Ctrl+Alt+Delete** keys, and selecting **Restart** from the **Shut Down** menu of the **Windows Task Manger** dialog box.
  2. Remove the CD or DVD from the optical drive.
  3. Check the disc for dirt or damage. If you need to clean the disc, see How do I maintain CDs and DVDs? for instructions.

- If you are playing a CD or DVD and cannot hear sound, follow these steps:

  1. Double-click the **Volume** icon on the **Taskbar Notification** area, and click to cancel the **Volume Control** and **Wave Mute** check boxes.
  2. Check the volume setting in the audio mixer.
  3. If you are using external speakers, check the volume settings on the speakers and the connections between the speakers and the computer.
  4. Make sure the CD audio feature is enabled and the correct driver software is installed. Follow these steps:

     1. Click **Start** on the Windows® taskbar, click **Control Panel**, **Performance and Maintenance**, and **System**. The **System Properties** window appears.
     2. Select the **Hardware** tab, and click **Device Manager** in the **Device Manager** box. A window with a listing of the computer's hardware devices appears.

        If a "X" or an exclamation point appear on the listed device, you may need to enable the device or reinstall the drivers.

     3. Double-click the listed optical drive category to open the submenu.
     4. Double-click the listed drive name, and select the **Properties** tab.
     5. Click to select the **Enable digital CD audio for this CD-ROM device** check box, if it is not selected.

        You can confirm the driver software by selecting the **Driver** tab, and clicking **Driver Details**.

     6. Click **OK** to close the window.

- Make sure an adhesive label was not attached to the CD or DVD. Adhesive labels can come off while the disc is in the optical drive and damage the drive or cause it to malfunction.
- If a region code warning appears, the disc may be incompatible with the optical drive. Check the DVD package to make sure the region code is compatible with the optical drive.
- If you notice condensation on the computer, do not use the computer for at least one hour. Condensation can cause the computer to malfunction.

Why did the computer screen (LCD) go blank?

- Your computer screen may go blank if the computer has lost power or has entered a power saving mode (Standby or Hibernate). If the computer is in LCD (Video) Standby mode, press any key to activate the computer screen. See Using power saving modes for more information.
- Make sure the computer is plugged into a power source and is on. The power indicator on the computer will be on if the computer is on.

- If your computer is using battery power, make sure the battery is inserted properly and is charged. See Using the Battery for more information.

- If the display mode is set to external display, use the **Fn+F7** key combination. See Selecting a display for more information.

Printer Connections

- Printing With Your Computer

Printing With Your Computer

Your computer is compatible with many popular printers. However, to ensure the best performance, printers must be compatible with the Microsoft® Windows® operating system installed on your computer.

- Connecting a printer
- Disconnecting a printer
- Frequently asked questions

Connecting a printer

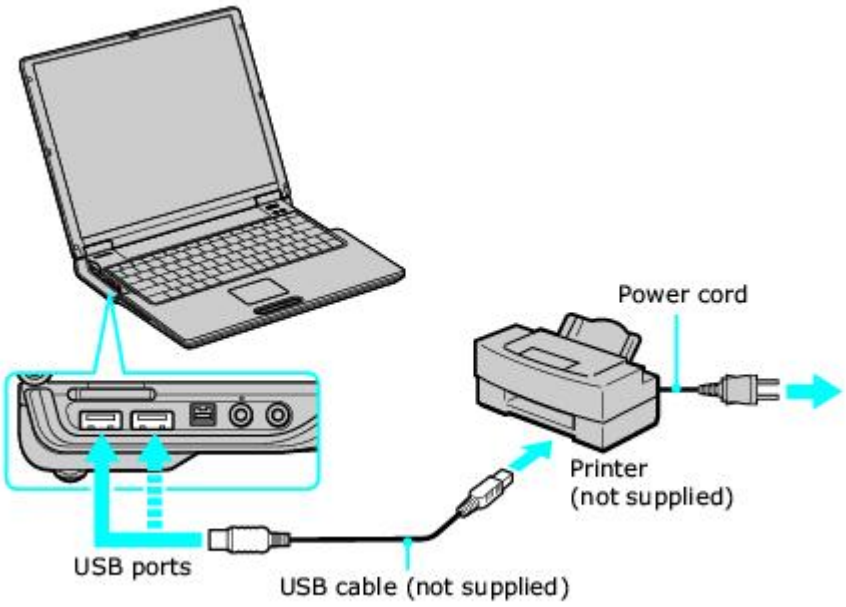
You can easily connect a printer to your computer or port replicator (if applicable). If you wish to purchase a port replicator, shop Sony online at http://www.sonystyle.com/vaio or contact your local retailer.

The New Hardware Wizard enables you to easily install the printer software, but some printers require separate driver software installation. See the instructions that accompanied your printer for more information.

To connect a USB printer

1. Plug the USB cable into the USB port on your computer. See "Locating Controls and Ports" in the "Setting Up" chapter of your printed VAIO® Computer Quick Start.
2. Plug the other end of the USB cable into the USB port on the printer.
3. Turn the printer on. The **Found New Hardware Wizard** appears on the computer screen.

Connecting a USB Printer

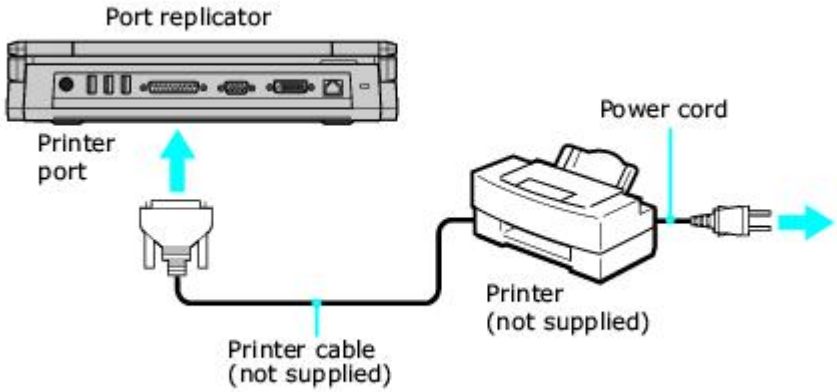


See the guide that accompanied the printer for more information on its installation and use.

To connect a printer (port replicators only)

1. Connect the computer to a port replicator (not supplied). See Connecting a Port Replicator for more information.
2. Plug the printer cable into the Printer port on the port replicator. For more information, see Locating Ports and Jacks.
3. Plug the other end of the printer cable into the port on the printer.

Connecting a Printer



4. Restart your computer by clicking **Start**, **Turn Off Computer**, and **Restart**. If the **New Hardware Wizard** appears, follow the on-screen instructions.

5. Make sure the computer recognizes the printer. Follow these steps:

   - Click **Start**, **Control Panel**, **Printers and Other Hardware**, and then **Printers and Faxes**.
     If the computer recognizes the printer, it will be listed in the **Printers and Other Hardware** window.
     If the computer does not recognize the printer, you may need to install the printer driver software. See the guide that accompanied the printer for more information.

✍ See the guide that accompanied the printer for more information on its installation and use.

Disconnecting a printer

You can disconnect the printer cable when the computer is on or off. Disconnecting a printer when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

To disconnect a printer

1. Make sure all print jobs are completed.
2. Unplug the printer cable from the computer.

Frequently asked questions

Why can't I print a document?

- Make sure the printer is on, and the printer cable is securely connected to the ports on your printer and computer. See Connecting a printer for more information.
- Make sure the printer is compatible with the Microsoft® Windows® operating system installed on your computer.
- You may need to install the printer driver software before you use the printer. See the guide that accompanied the printer for more information.
- If the printer is not functioning after the computer resumes from a power saving mode (Standby or Hibernate), then restart the computer.
- If the bidirectional communication functions are provided with your printer, disabling the functions on your computer may enable printing. Follow these steps:

    1. Click **Start**, and then **Control Panel**.
    2. Click **Printers and Other Hardware**.
    3. Click **Printers and Faxes**.
    4. Right-click an unused printer and select **Properties**.
    5. Click the **Ports** tab.
    6. Click to cancel the **Enable bidirectional support** check box.
    7. Click **OK**.

    This change to the settings disables the bidirectional communication functions of your printer, such as data transfer, status monitoring, and remote panel.

- Using the Touch Pad
- Using Memory Stick Media
- Using the Programmable Buttons
- Using the Multilingual User Interface Language Option
- Changing the Window Design of Sony Programs

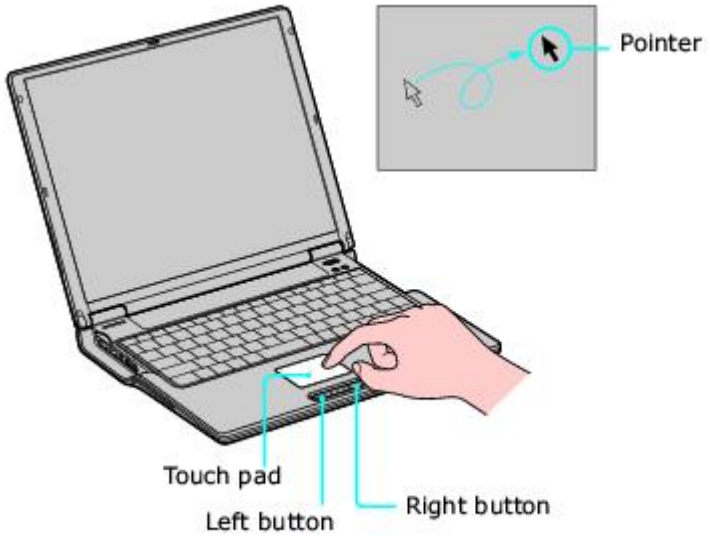
Using the Touch Pad

A pointing device called a touch pad is located in front of the keyboard. You can point to, select, drag, and scroll objects on the screen using the built-in touch pad.

- Describing the touch pad
- Customizing the touch pad
- Frequently asked questions

Describing the touch pad

Locating the Touch Pad



Touch Pad Action	Description
Sliding one finger	Equivalent to using a mouse to place the pointer on an item.
Tapping once	Equivalent to pressing the left button once.
Tapping twice	Equivalent to pressing the left button twice.
Sliding one finger while pressing the left button	Equivalent to using the mouse to drag an item.
Moving your finger along the right edge of the touch pad	Equivalent to scrolling vertically. (The scroll function is available only with programs that support a touch pad scroll feature.)
Moving your finger along the bottom to scroll horizontally	Equivalent to scrolling horizontally. (The scroll function is available only with programs that support a touch pad scroll feature.)

Customizing the touch pad

Sony Notebook Setup lets you customize, enable, or disable the touch pad. Open the Mouse Properties dialog box to set your touch pad and mouse preferences, such as changing pointers, enabling or disabling the tapping feature, clicking both buttons simultaneously, and adjusting the touch pad speed.

To customize the touch pad and mouse

1. Right-click the **Touchpad** icon on the **Taskbar Notification** area, and click **Mouse Properties** from the shortcut menu. The **Mouse Properties** dialog box appears.
2. Click **Apply** once you have set your preferences.

To enable the touch pad

1. Press the **Windows** key . The **Start** menu appears.
2. Press **P** until **All Programs** is selected, and press **Enter**.
3. Press **S** until **Sony Notebook Setup** is selected, and press **Enter**. A submenu appears with **Sony Notebook Setup** preselected.
4. Press **Enter**. The **Sony Notebook Setup** dialog box appears.
5. Press the **Right Arrow** key to select the **Device** tab.
6. Press the **Tab** key to select the **Default** button, and press **Enter**. A pop-up window appears.
7. Press the **Left Arrow** key to select **OK**, and press **Enter**. The **Enable Touchpad** option is automatically selected.
8. Press the **Tab** key to select the **Apply** button, and press **Enter**.
9. Click **OK**.

To disable the touch pad

1. Click **Start** on the Windows® taskbar, and point to **All Programs**.
2. Point to **Sony Notebook Setup**, and click **Sony Notebook Setup** in the submenu. The **Sony Notebook Setup** dialog box appears.
3. Click the **Device** tab.
4. In the left panel, click to cancel the **Pointing Device** check box.
5. Click **Apply**. A Sony Notebook Setup message appears.
6. Click **Yes**.

Frequently asked questions

What do I do if the touch pad does not work?

- Try restarting your computer. Follow these steps:
  1. Press the **Windows** key .
  2. Press **U**. The **Turn off computer** window opens.
  3. Press **R** to restart the computer.
- If the computer does not restart,
  1. Press the **Ctrl**+**Alt**+**Delete** keys simultaneously. The **Windows Task Manager** window appears.
  2. Press and release **Alt** to highlight the menu bar, and press the **Right Arrow** key to select **Shut Down** .
  3. Press **Enter**.
  4. Press **R** to restart the computer.
- If you still cannot restart your computer, press and hold the power button to turn off the computer.
- If the pointer does not move while playing a disc, press **Ctrl**+**Alt**+**Delete** simultaneously to stop playback and restart the computer.
- If you are still experiencing problems, make sure another mouse is not installed.
- You may have disabled the touch pad without connecting a mouse to the computer. See To enable the touch pad.

How do I change the left and right button assignments?

If your computer is interpreting a single-click as a double-click, you may want to change the button assignments. Follow these steps:

1. Click **Start** on the Windows® taskbar and click **Control Panel** and **Printers and Other Hardware** and **Mouse.** The **Mouse Properties** dialog box appears.
2. On the **Buttons** tab, select your preferences in the **Button Selection** box.
3. Click **Apply** to install your settings.
4. Click **OK** to close the window.

Using Memory Stick Media

This compact, portable, and versatile recording medium has a data capacity exceeding that of a floppy disk. Memory Stick® media is specially designed for exchanging and sharing digital data with compatible products. Because it is removable, the media can be used for external data storage.

- Selecting Memory Stick media
- Inserting Memory Stick media
- Viewing the contents
- Write-protecting Memory Stick media
- Formatting Memory Stick media
- Removing Memory Stick media
- Frequently asked questions

Selecting Memory Stick media

Memory Stick® media are a compact, portable, and versatile data storage media designed for exchanging and sharing digital data with compatible devices. The following types of Memory Stick media are available, but compatibility with your computer can vary.

- MagicGate Memory Stick media (MG Memory Stick media) — Provides copyright protection with authentication and encryption, using Sony® MagicGate technology. Authentication ensures that protected content is only transferred between compliant devices and media. Protected content can be recorded and transferred in an encrypted format to prevent unauthorized duplication or playback. You can store different data formats on a single Memory Stick media.

- Memory Stick PRO media — Provides MagicGate copyright protection and high-speed transfer features when used with compatible Memory Stick PRO devices. VAIO® computers support Memory Stick PRO media for data storage purposes only. Currently, high-speed data transfer and the MagicGate technology features, such as authentication and encryption, are not available. You can store different data formats on a single Memory Stick media.

- Memory Stick media — Provides data storage only. The Memory Stick media does not provide MagicGate technology or high-speed data transfer. You can store different data formats on a single Memory Stick media.

Currently, Sony® SonicStage and OpenMG software are not compatible with the new Memory Stick PRO media. Sony suggests using only MG Memory Stick media to store and transfer any data created with SonicStage or OpenMG software.

Visit the Sony Computing Support Web site at http://www.sony.com/pcsupport regularly for the latest information on the new Memory Stick PRO media.

✍ Memory Stick media do not support video file playback directly from the media. Copy the video file to your hard disk drive and then play back the file.

Inserting Memory Stick media

The media slot accommodates only one Memory Stick media at a time.

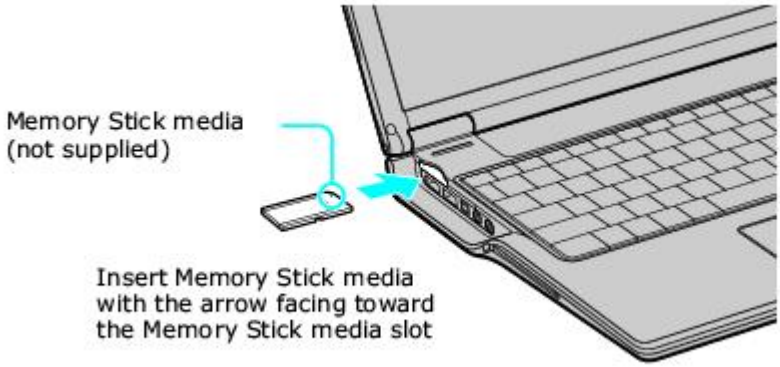
To insert Memory Stick media

1. Insert the Memory Stick media with the arrow facing up and toward the Memory Stick media slot.

   ✍ Inserting the media in the wrong direction may damage the connector pins.

2. Carefully slide the Memory Stick media into the slot until it clicks in place. The Memory Stick media indicator briefly blinks.

Inserting Memory Stick Media



Viewing the contents

Depending on the model you purchased, the Sony Memory Stick window may appear when you insert a Memory Stick® media. From this window, you can choose to view, print, copy or organize your Memory Stick images or data. If the Sony Memory Stick window does not appear when you insert your Memory Stick media, then follow these steps:

To view the contents

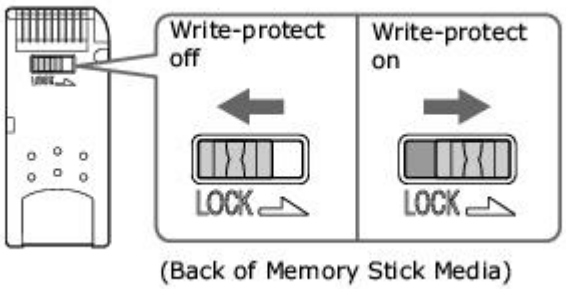
1. From the **Start** menu, click **My Computer**. The **My Computer** window appears.
2. Click **Sony MemoryStick**. The **Sony MemoryStick** window appears, displaying the contents stored on the Memory Stick media.

Write-protecting Memory Stick media

Memory Stick® media is designed with a write-protect tab to protect data from accidental erasure or overwriting. Move the tab to the right or left to set or release write-protection. When the write-protect tab of the Memory Stick media is set to LOCK, data cannot be recorded or erased.

Write-protect off	Data can be saved on the Memory Stick media.
Write-protect on	Data can be read from but not saved on the Memory Stick media.

Using the Write-Protect Tab



(Back of Memory Stick Media)

Formatting Memory Stick media

Memory Stick® media is formatted for immediate use when you purchase it. If you need to reformat Memory Stick media, use the Memory Stick Formatter that is preinstalled on your computer. For more information about using Memory Stick Formatter, refer to Formatter Help.

Formatting Memory Stick media erases all data, including music data, previously saved to it. Before you reformat Memory Stick media, confirm that the media does not contain files you want to keep. Back up important data before formatting the media.

To format Memory Stick media

1. Insert the Memory Stick media into the Memory Stick media slot. See To insert Memory Stick media for more information.
2. From the **Start** menu, click All Programs, select **Memory Stick Utility, and click Memory Stick Formatter**. The **Memory Stick Formatter** window appears.
3. Click **Start Format**, and follow the on-screen directions.
4. After formatting, click **Exit**.

Removing Memory Stick media

If the Memory Stick® media is removed prematurely, a blue screen with a message may appear prompting you to continue or exit. Reinsert the media into the slot and press **Enter** to continue. This enables the media to finish reading or writing data.

To remove Memory Stick media

1. Wait a minimum of 10 seconds after the Memory Stick media finishes reading or writing data before removing the media.
2. Make sure the access light is off.
3. Push the Memory Stick media in toward the computer.
4. When the Memory Stick media ejects, pull it out.

Be careful when removing the Memory Stick media, as it may not eject completely from the slot.

Frequently asked questions

Why can't I open my image files?

You may need to reformat your Memory Stick media.

Formatting Memory Stick media erases all data, including music data, previously saved to it. Before you reformat Memory Stick media, back up important data and confirm that the media does not contain files you want to keep.

1. Copy the data from the Memory Stick media onto your computer's hard disk to save data or images.
2. Format the Memory Stick media using Memory Stick Formatter software preinstalled on your computer. For instructions about formatting a Memory Stick media, see Formatting Memory Stick media.

Why can't I save music files onto my Memory Stick media?

- Only MagicGate Memory Stick media can be used with copyright protected data, such as music.
- Copyright protected music cannot be checked out to any Memory Stick media other than MG Memory Stick media.
- Using recorded music requires permission of the copyright holders.
- Sony is not responsible for music files that cannot be recorded from a CD or downloaded from other sources.

Can I copy images from a digital video camera using Memory Stick media?

Yes, and you can view video clips that you have recorded with Memory Stick media-compatible video camera recorders.

How do I prevent damage to the Memory Stick media?

- Do not use the media in locations that are subject to static electricity or electrical noise.
- Do not touch the media connector with your finger or metallic objects.
- Do not attach labels other than the supplied label to a media.
- Do not bend, drop, or apply strong shock to the media.
- Do not disassemble or modify the media.
- Do not allow the media to get wet.

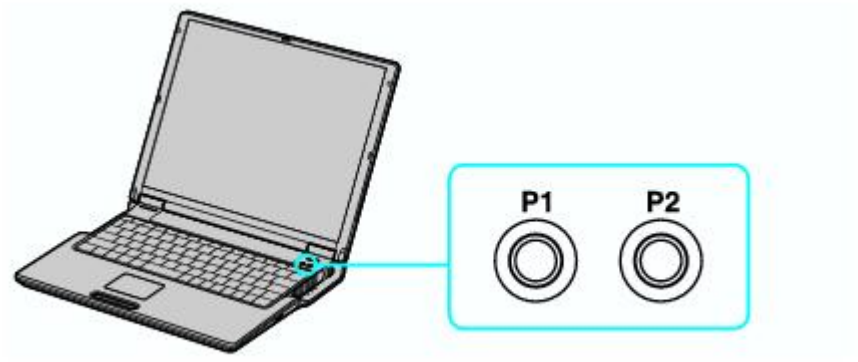
How do I extend the life of the Memory Stick media?

- Use the supplied storage case. See the instructions that came with your media for more information on its use.
- Do not use or store the media in a location that is subject to:
  - Extremely high temperatures, such as in a car parked in the sun
  - Direct sunlight
  - High humidity or places with corrosive substances

Using the Programmable Buttons

As a shortcut, you can assign a pre-programmable button (P1/P2) to adjust volume or brightness, enter a power saving mode, or switch displays. Your computer comes equipped with two built-in buttons.

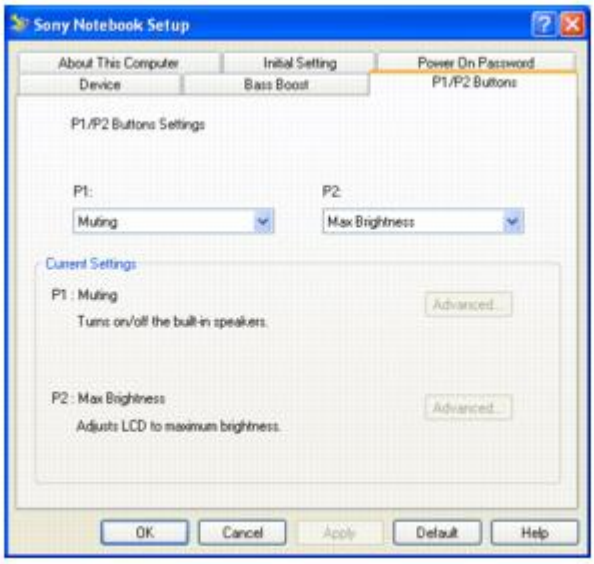
Locating the P1/P2 Buttons



To assign a function to a programmable button

1. Click **Start**, and point to **All Programs** and then **Sony Notebook Setup**.
2. From the **Sony Notebook Setup** submenu, click **Sony Notebook Setup**.
3. Click the **P1/P2 Buttons** tab.

Sony Notebook Setup



4. Click to select a key assignment from the **P1** and **P2** drop-down menus.
5. Click **Apply**.
6. Depending on the key assignment, you may be able to customize theP1/P2 buttons further by clicking **Advanced**, if it becomes available, in the **Current Settings** box.

Using the Multilingual User Interface Language Option

(Microsoft® Windows® XP Professional only)

After you have initially setup your new VAIO® computer, you can change the language displayed in Microsoft® Windows® XP Professional operating system. The multilingual user interface (MUI) language option changes the text controlled by Windows XP Professional operating system. Menus, help files, and icons generated by Windows XP Professional are shown in your selected language. All other programs are displayed in English as the default language.

The multilingual user interface language option is not designed to replace a localized version of the Microsoft® Windows® XP Professional operating system. Under certain conditions, some third-party software applications may not function properly.

To Change the Language Option

1. Click **Start** on the Windows® taskbar, and then click **Control Panel**.
2. Click **Date, Time, Language and Regional Options**, and then click **Regional and Language Options**. The **Regional and Language Options** dialog box appears.
3. Click the **Languages** tab.
4. From the **Language used in menus and dialogs** shortcut menu, select the desired language:
   - English
   - Español
   - Português
   - Français
5. Click **Apply**. The **Change Regional Options** pop-up window appears.
6. Click **OK**.
7. Click **Start** on the Windows® taskbar, and then click **Logoff**.

Additional users can also change to their desired language(s) without affecting your existing language settings.

Changing Numbers, Currency, Time, and Date Formats

You can change your operating system's number, currency, time, and date formats to coordinate with your chosen country or language settings.

To change these formats

1. Click **Start** on the Windows taskbar, and then click **Control Panel**.
2. Click **Date, Time, Language and Regional Options**, and click **Regional and Language Options**. The **Regional and Language Options** dialog box appears.
3. From the **Regional Options** tab, click the **Standards and formats** shortcut menu to view the available language choices. Select the desired language.
4. Click **Customize** to change the number, currency, time, and date settings.
5. Click **OK**.
6. Click **OK**.

Changing the Window Design of Sony Programs

This feature changes the appearance, such as color, of certain Sony programs.

To change the window design

1. Click **Start**, and then **Control Panel**.
2. In the left panel, click **Switch to Classic View**.
3. Double-click **UI Design Selector**.
4. Click **<<** or **>>** to view the designs.
5. Click **Apply** to select a design that appears in the center window. The **UI Design Selector** window design changes. The window design for your Sony software will match the **UI Design Selector** window.
6. Click **OK**.

Mice and Keyboards

- Using the Keyboard
- Connecting External Mice and Keyboards

Using the Keyboard

Your keyboard is very similar to a typewriter's, but your computer keyboard has additional keys that perform specific computer-related tasks.

- Key descriptions
- Combinations and functions with the Windows key
- Indicator Lights
- Combinations and functions with the Fn key

Key descriptions

Key **Description**

Numeric keypad

Contains the keys found on a typical calculator. Use the numeric keypad area to type numbers or to perform mathematical calculations, such as addition and subtraction. Numbers appear on the front beveled edge of the numeric keys. Press the Num Lock key to activate the numeric keypad. (When you do so, the Num Lock indicator light turns on.) Press the Num Lock key again to deactivate the numeric keypad.

Arrow keys

The Left, Right, Up, and Down arrow keys move the pointer on the screen. They also function as the Home, End, Page Up, and Page Down keys, respectively, when the Fn key is pressed.

Correction keys

The Insert, Back Space, and Delete keys enable you to make corrections to keystrokes.

Function keys

The 12 function keys along the top of the keyboard are used to perform designated tasks. For example, in many programs, F1 is the Help key. The task associated with each function key may vary from one program to the next.

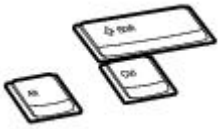
Escape key

The Esc (Escape) key is used to cancel commands.

Print Screen key

The Print Screen key takes an electronic snapshot of the screen and moves it to the Clipboard. You can then paste the screen shot into a document and print it.

Operator keys
(Ctrl, Alt, Shift keys)



Several keys are always used with at least one other key: Ctrl, Alt, and Shift. When held down with another key, the Ctrl (Control) and Alt (Alternate) keys offer another way to give commands. For example, in many programs, instead of choosing the Save command from a menu, you can hold down **Ctrl** and press **S** (referred to as **Ctrl+S**). The Shift key operates the same way as on a typewriter; it is used to produce capital letters or special symbols, such as @ and $.

Windows key

The key with the Microsoft® Windows® operating system logo displays the Start menu; it is the equivalent of clicking Start on the taskbar. See Combinations and functions with the Windows key for more information.

Fn key

The Fn key is used in combination with other keys to issue commands. See Combinations and functions with the Fn key for more information.

Applications key

The Applications key displays a shortcut menu of context-sensitive choices. Pressing this key is the

equivalent of clicking the right mouse button.

Combinations and functions with the Windows key

Combination	Function
+F1	Displays the VAIO Help and Support Center window.
+Tab	Switches the selected button on the taskbar.
+D	Displays the desktop.
+E	Displays the Windows Explorer window.
+F	Displays the Search Results window, where you can find a file or folder. This is the equivalent of selecting Search from the Start menu.
+Ctrl+F	Displays the Search Results - Computers window, where you can locate other computers. This is the equivalent of selecting Search, and then Computer from the Start menu.
+M	Minimizes all displayed windows.
Shift+ +M	Returns all minimized windows to their previous size.
+R	Displays the Run window. This is the equivalent of selecting Run from the Start menu.
Fn+ +Insert	Displays the System Properties window. This is the equivalent of selecting Control Panel, and then System from the Start menu.

Indicator Lights

Indicator	Function
Power	
	Turns on when the power to the computer is on, blinks in Standby mode, and turns off when the computer is in Hibernate mode or off.
Battery	
	Turns on when the computer is using battery power, blinks when the battery is running out of power, double-blinks when the battery is charging.
Memory Stick®	
	Turns on when data is read from or written to the Memory Stick media. (Do not enter Standby mode or turn off the computer when this indicator is on.) When the indicator is off, the Memory Stick media is not being used.
Hard Disk	
	Turns on when data is read from or written to the hard disk. Do not enter Standby mode or turn off the computer when this indicator is on.
Num Lock	
	Press this key to activate the numeric keypad. Press it a second time to deactivate the numeric keypad. The numeric keypad is not active when the indicator is off.
Caps Lock	
	Press this key to type letters in uppercase. Letters appear in lowercase if you press Shift while the indicator is on. Press the key a second time to turn off the indicator. Normal typing resumes when the Caps Lock indicator is off.
Scroll Lock	
	Press this key to change how you scroll the display. Normal scrolling resumes when the Scroll Lock indicator is off. The Scroll Lock key functions differently depending on the program you are using and does not work with all programs.
Wireless LAN	Turns on when the wireless LAN function is running.

Combinations and functions with the Fn key

Combinations/

Feature	**Function**
Fn+F3	Toggles the built-in speakers off and on.

Fn+F4 Adjusts the built-in speaker volume. An on-screen display appears notifying you when a change occurs.

To increase volume, press **Fn**+**F4** and then press ↑ or → .

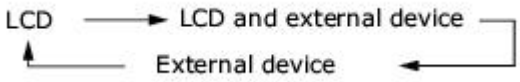
To decrease volume, press **Fn**+**F4** and then press ↓ or ← .

Fn+F5 Adjusts the brightness of the computer screen (LCD).

To increase brightness, press **Fn**+**F5** and then press ↑ or → .

To decrease brightness, press **Fn**+**F5** and then press ↓ or ← .

Fn+F7 Toggles the display between the computer screen (LCD), a connected external device, such as a monitor, flat-panel display or projector, and both the LCD and external device.



Select one display at a time when playing a DVD. Connect the cable before you turn on the computer; otherwise, Fn+F7 may not work.

Fn+F12 Puts the system into Hibernate mode, a power management state. To return the system to normal operating mode, press the power button. Hibernate mode consumes the lowest level of power.

Fn+Esc Puts the system into Standby mode, a power management state. To return the system to the active state, press any key or the power button.

Connecting External Mice and Keyboards

Your computer is compatible with many popular mice and keyboards. To function properly, the device you connect must be compatible with the Microsoft® Windows® operating system installed on your computer. For information about your computer's built-in keyboard and key functions, see Key descriptions.

- Connecting a mouse or keyboard
- Disconnecting a mouse or keyboard
- Frequently asked questions

Connecting a mouse or keyboard

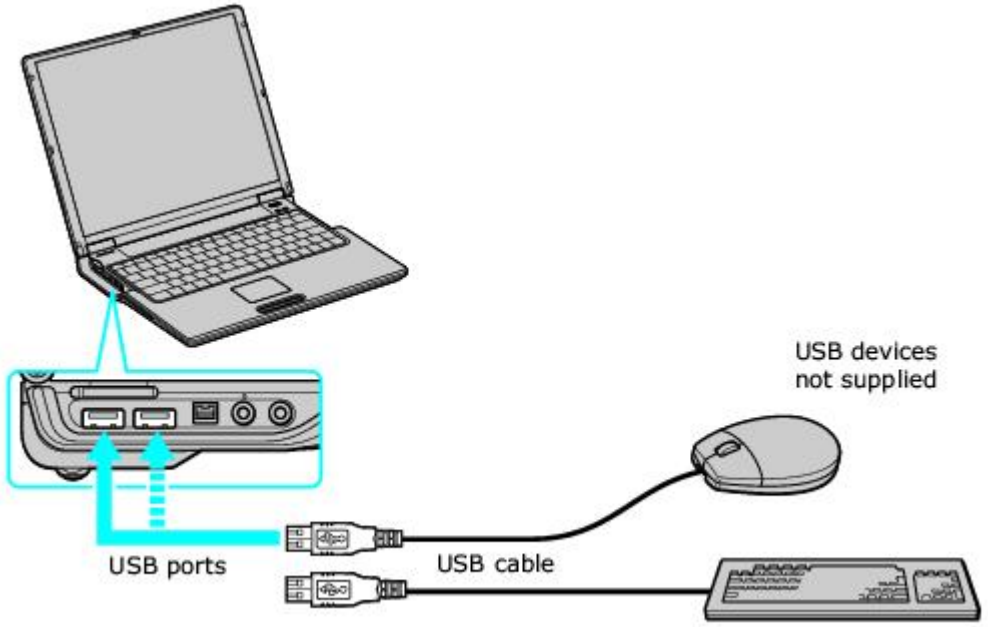
Your computer can be on or off when connecting a universal serial bus (USB) mouse or keyboard. If you connect the mouse or keyboard when the computer is on, you may need to restart the computer for it to recognize the device. See Frequently asked questions for more information.

To connect a USB mouse or keyboard to your computer

1. Plug the USB cable into the USB port . See "Locating Controls and Ports" in the "Setting Up" chapter of your printed VAIO® Computer Quick Start. (One USB port supports one USB connection.)
2. If the **New Hardware Wizard** appears, follow the on-screen instructions to complete the installation process.

Although the New Hardware Wizard guides you through the software installation, some devices require separate driver software installation. See the instructions that accompanied your mouse or keyboard for more information

Connecting a USB Mouse or Keyboard



Disconnecting a mouse or keyboard

You can disconnect a USB mouse or keyboard when the computer is on or off. Disconnecting the mouse or keyboard when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

To disconnect a mouse or keyboard

- Unplug the USB cable from the USB port.

Frequently asked questions

What do I do if the computer doesn't recognize the mouse?

- Make sure the mouse is securely plugged into the port. See Connecting a mouse or keyboard for more information.
- Restart the computer with the mouse connected to the computer.

What do I do if the pointer doesn't move when I use the mouse?

- Make sure another mouse is not installed.
- If you are playing a disc, press the **Ctrl**+**Alt**+**Delete** keys simultaneously to stop playback and restart the computer.
- If you still cannot use the pointer, restart the computer. You can restart the computer three different ways:
  - Press the **Windows** key , and press **U**. When the **Turn Off Computer** window appears, press **R**.
  - Press the **Ctrl**+**Alt**+**Delete** keys simultaneously. When the **Windows Task Manager** window appears, press the **Alt** key to highlight the menu bar, and press the **Right Arrow** key to select **Shut Down**. Press **Enter**, and then press **R**.
  - Press and hold the power button. When the computer turns off, press the power button again to restart the computer.

Floppy Disks and PC Cards

- Using a Floppy Disk Drive
- Using PC Cards

Using a Floppy Disk Drive

You can connect a floppy disk drive to your computer. The floppy disk drive enables you to read or write data to a floppy disk.

- Connecting a floppy disk drive
- Inserting and removing floppy disks
- Protecting floppy disks
- Disconnecting a floppy disk drive
- Storing a floppy disk drive
- Frequently asked questions

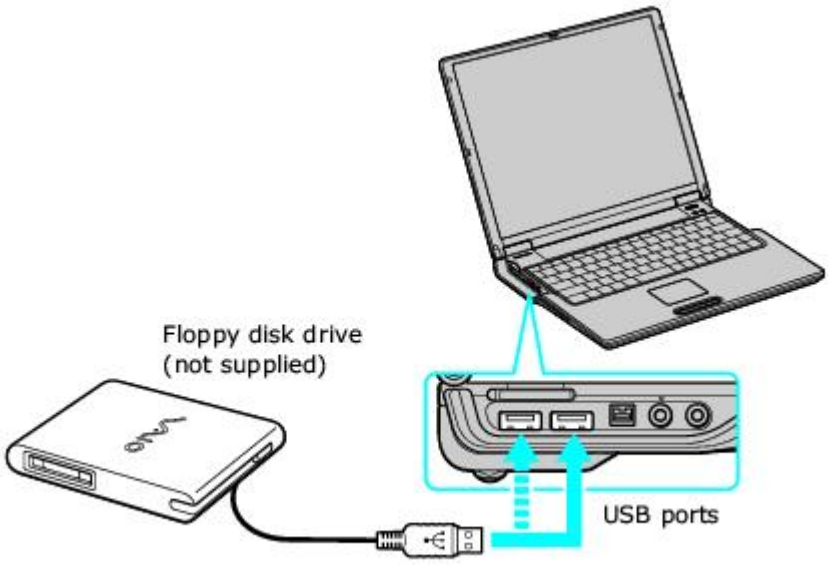
Connecting a floppy disk drive

You can connect a floppy disk drive when your computer is on or off. Connecting the drive when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

To connect a USB floppy disk drive

1. Close any active programs to prevent data loss.
2. Plug the USB cable (with the USB icon facing upward) into the USB port . The **Found New Hardware** pop-up message appears.

Connecting a Floppy Disk Drive



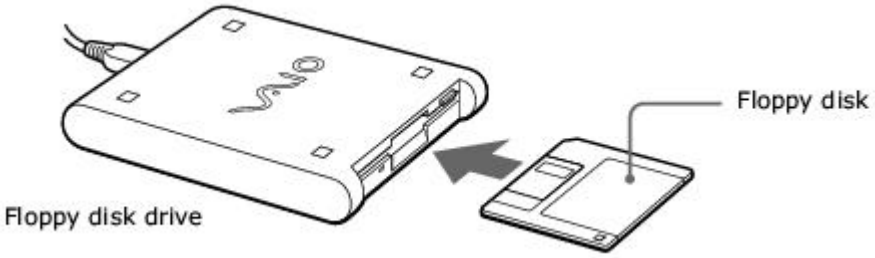
Inserting and removing floppy disks

To write data to a disk, use one that is not write-protected or disable the write-protect feature. The floppy disk drive cannot write data to a disk if it is inserted into the drive improperly.

To insert a floppy disk

1. Hold the floppy disk with the label facing up.
2. Push the floppy disk into the drive until it clicks into place.

Inserting a Floppy Disk



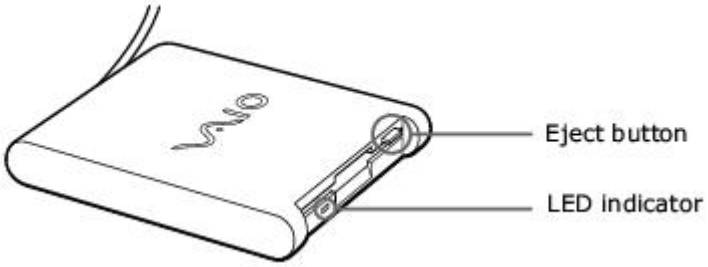
Do not open the shutter manually and touch the surface of the floppy disk.

To remove a floppy disk

1. Close all programs that access the floppy disk.
2. Wait for the LED indicator on the floppy disk drive to turn off.
3. Push the Eject button, and remove the disk.

To avoid losing data, do not push the Eject button when the LED indicator is on.

Removing a Floppy Disk



Protecting floppy disks

- Do not open the shutter manually or touch the surface of the floppy disk.
- Keep floppy disks away from magnets, direct sunlight, and heat sources.

Disconnecting a floppy disk drive

You can disconnect a USB floppy disk drive when the computer is on. Disconnecting the drive when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

To disconnect a floppy disk drive when the computer is on

1. Close all programs that access the floppy disk.
2. Double-click the **Safely Remove Hardware** icon on the taskbar. The **Safely Remove Hardware** dialog box appears.
3. Click to select the floppy disk drive in the **Hardware devices** window, if it is not already selected.
4. Click **Stop**. The **Stop a Hardware device** window appears.
5. Make sure the appropriate device is selected, and click **OK**. A message appears stating it is safe to remove the hardware device.
6. Unplug the floppy disk drive from the computer.

Storing a floppy disk drive

Fold the floppy disk drive cable and connector into the side compartment on the floppy disk drive.

Storing a Floppy Disk Drive

Frequently asked questions

Why doesn't the Safely Remove Hardware icon appear on the taskbar when the drive is connected?

The computer does not recognize the floppy disk drive. First, make sure the USB cable is properly connected to the USB port. If you need to secure the connection, wait a few moments for the computer to recognize the drive. If the icon still does not appear, follow these steps:

1. Close all programs that were accessing the floppy disk drive.
2. Wait for the LED indicator on the floppy disk drive to turn off.
3. Push the Eject button, and remove the disk.
4. Reconnect the floppy disk drive by inserting the USB connector (with the USB icon facing upward) into the USB port .
5. Restart the computer by clicking **Start** on the Windows® taskbar, **Turn Off Computer**, and then **Restart**.

Why is the drive unable to write data to a floppy disk?

Make sure the floppy disk is properly inserted in the drive. See Inserting and removing floppy disks for instructions on how to insert the disk properly.

If the disk is inserted properly and you are still unable to write data to it, the disk may be full or write-protected. You can either use a floppy disk that is not write-protected or disable the write-protect feature by moving the write-protect tab on the bottom of the disk to the close position.

Using PC Cards

Your computer includes one PC Card slot. A PC Card enables you to connect devices such as an optical drive, floppy disk drive, or Network Interface Card (NIC).

See your VAIO® Computer Specifications for the type of PC Card that is compatible with your computer. This slot is compatible with CardBus. You do not need to turn off your computer to insert or remove a PC Card.

- Inserting PC Cards
- Removing PC Cards
- Frequently asked questions

Inserting PC Cards

To insert a PC Card

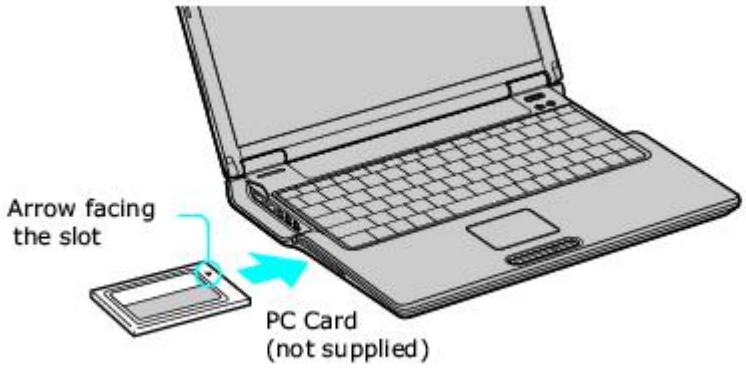
1. Make sure the front label of the PC Card is facing up.
2. Push the PC Card gently into the slot. The system automatically detects the PC Card.

Do not force a PC Card into the slot; this may damage the connector pins.

When a PC Card is inserted, do not place your computer in a bag or case. Pressure or shock to a PC Card may damage your computer.

Touching the head of the PC Card will not damage the connector pins, but damage may occur if the head of the PC Card is sticking out of the PC Card slot while the computer is being transported.

Inserting a PC Card



Removing PC Cards

You can remove PC Cards while the computer is on or off. PC Cards draw power from the computer when they are inserted into the PC Card slot, whether or not you use the card.

If you are not using your PC Card and you are using a battery as a power source, remove the PC Card from the PC Card slot to conserve battery power.

To remove a PC Card while your computer is on

1. Double-click the **Safely Remove Hardware** icon on the taskbar. The **Safely Remove Hardware** dialog box appears.
2. Click to select the PC Card in the **Hardware devices** window, if it is not already selected.
3. Click **Stop**. The **Stop a Hardware device** window appears.
4. Make sure the PC Card is selected, and click **OK**. A message appears stating it is safe to remove the hardware device.
5. Push the Release button. The Release button pops out.
6. Push the Release button a second time. The PC Card pops out.
7. Gently pull the card out of the slot.

To remove a PC Card while the computer is off

1. Push the Release button once. The Release button pops out.
2. Push the Release button a second time. The PC Card pops out.
3. Gently pull the card out of the slot.

Frequently asked questions

Why doesn't my PC Card work?

- Make sure the PC Card is inserted properly. See Inserting PC Cards for more information.
- Make sure the PC Card is compatible with the Microsoft® Windows® operating system installed on your computer.
- See the instructions that accompanied your PC Card. You may need to install driver software if you are not using a Sony PC Card.

Why doesn't my computer recognize attached devices?

For some PC Cards, if you alternate between normal power operation and the Standby or Hibernate modes while the card is inserted into the PC Card slot, the computer may not recognize the PC Card or the connected device. Restart your computer.

Why can't I insert my PC Card?

- Make sure you are inserting the card correctly. See Inserting PC Cards for more information.
- You may not be able to use some PC Cards or some functions of the PC Card with this computer. Check the guide that accompanied your PC Card for more information on its use.

Why does an exclamation mark (!) appear on the Device Manager tab in the System Properties dialog box?

- The exclamation mark indicates there is a problem with the specified device. Make sure all cable and power connections are secure.
- You may not be using the most recent driver software provided by the PC Card manufacturer. Make sure the necessary drivers are installed. You may need to remove the driver software, and reinstall it.

Port Replicator

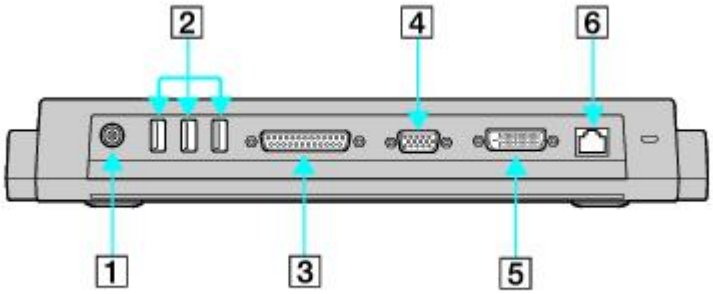
- Locating Ports and Jacks
- Connecting a Port Replicator
- Connecting a Flat-Panel Display
- Disconnecting a Port Replicator

Locating Ports and Jacks

A port replicator is a device that attaches to your notebook and contains additional jacks and ports, such as USB ports. A port replicator may come with your computer, depending on the model you purchased. If you wish to purchase a port replicator, shop Sony online at http://www.sonystyle.com/vaio or contact your local retailer.

The printer port on this port replicator is intended for printer connections only.

Port Replicator (Back Panel)



1 DC IN port **4** Monitor (VGA) port

2 USB 2.0 ports **5** DVI-D port

3 Printer port **6** Network (Ethernet) port (10BASE-T/100BASE-TX)

Connecting a Port Replicator

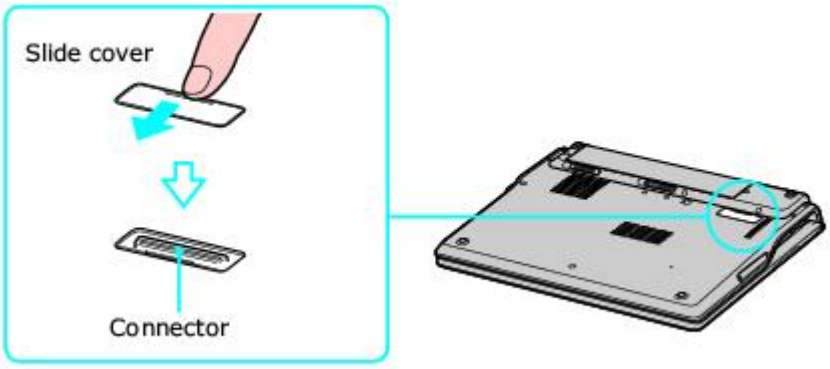
Connect a port replicator to the computer while the computer is off. Use the AC adapter (not the battery) to power the computer while it is connected to a port replicator.

Moving the computer with the port replicator attached could disconnect the AC adapter or power cord, and may cause the computer to lose power or malfunction.

To connect a port replicator

1. Turn off the computer, and disconnect all attached devices.
2. On the bottom of the computer, slide the port replicator cover down until the port replicator connector is completely visible.

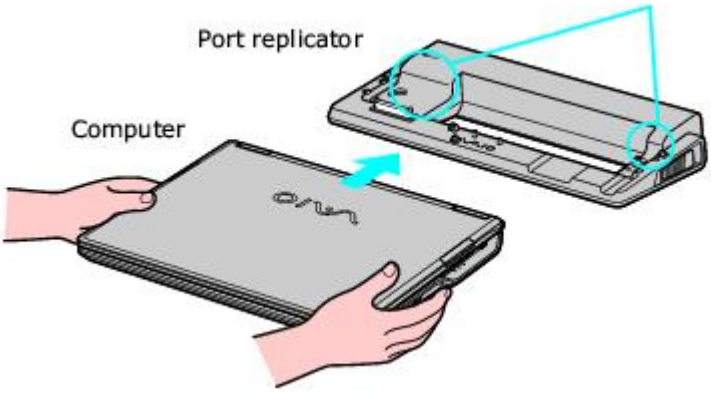
Sliding the Port Replicator Cover



You can charge the battery by installing it before you connect the port replicator. The battery automatically charges once you connect the AC adapter.

3. Align the connector on the bottom of the computer with the port replicator connector, and gently push the computer down until it clicks into place.

Connecting a Port Replicator

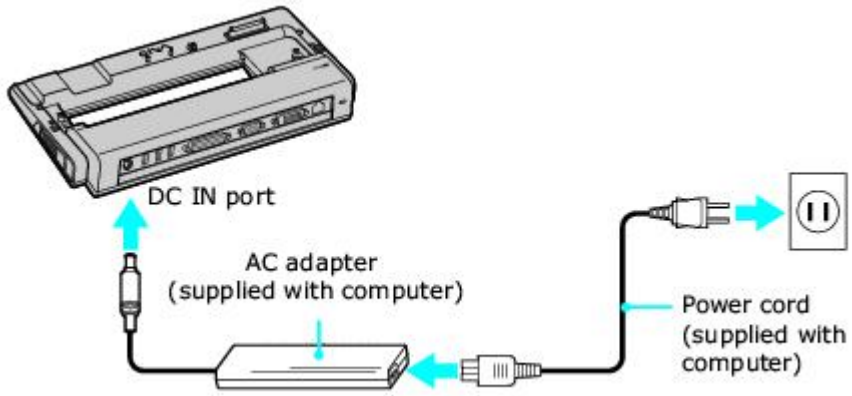


Securing a Port Replicator

4. Make sure the port replicator is securely fastened to the computer.

5. Plug the AC adapter into the **DC IN** port on the port replicator, and plug the power cord into the AC adapter and an AC outlet. The power indicator turns on.

Connecting an AC Adapter to a Port Replicator



6. Turn on the computer.

Connecting a Flat-Panel Display

The port replicator includes a Digital Visual Interface (DVI-D) port, which enables you to connect your computer to a flat-panel display. To connect to a flat panel display, you must use a DVI-D or DVI-D/I display cable. If you wish to purchase a cable, shop Sony online at http://www.sonystyle.com/vaio or contact your local retailer.

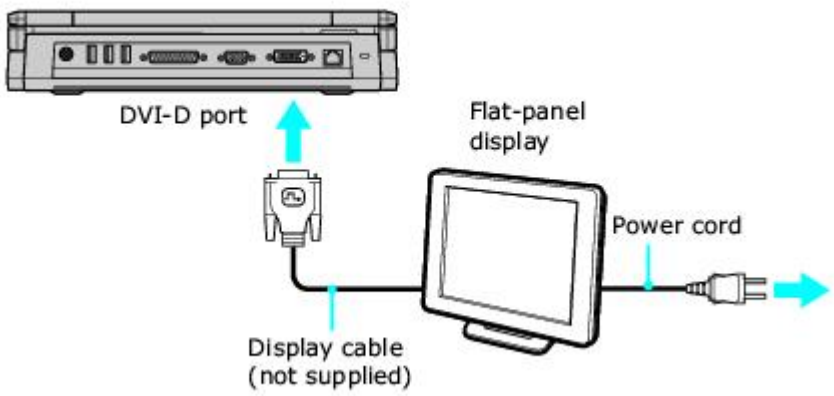
Your port replicator also includes a Monitor (VGA) port. For Monitor port connections, see Using Computer Monitors and Projectors for more information.

To connect the computer to a flat-panel display

1. Connect the computer to the port replicator. See Connecting a Port Replicator for more information.
2. Plug the flat-panel display into an AC outlet.
3. Plug the display cable into the DVI port on the port replicator.
4. Turn on the computer and flat-panel display.
5. Press the **Fn**+**F7** keys to toggle the display between your computer, the flat-panel display, or both the computer and flat-panel display. See Selecting a display for more information.

You cannot use the Monitor (VGA) port on your computer when a port replicator is connected to the computer. Use the DVI or Monitor (VGA) port on the port replicator instead.

Connecting a Flat-Panel Display



Disconnecting a Port Replicator

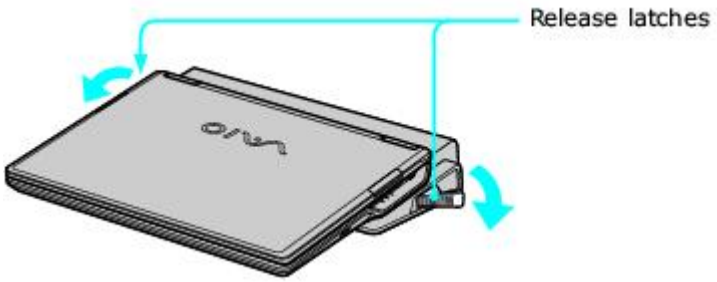
Disconnecting a port replicator when the computer is in a power saving mode (Standby or Hibernate) or the battery power is low may result in data loss or a computer malfunction. You can disconnect a port replicator when the computer is on or off.

When the battery is low, turn off the computer before you disconnect a port replicator.

To disconnect a port replicator

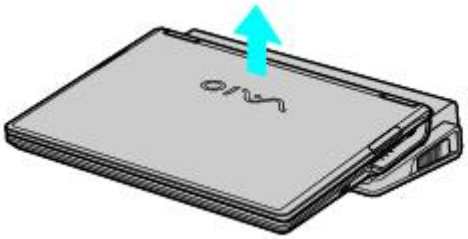
1. Close any active programs to prevent data loss.
2. Pull the release latches on each side of the port replicator to release the computer from the port replicator.

Releasing a Computer from a Port Replicator



3. Lift the computer away from the port replicator.

Disconnecting a Port Replicator



Audio and Video Connections

- Using i.LINK Digital Video Recorders
- Using Computer Monitors and Projectors
- Using Speakers
- Using Microphones

Using i.LINK Digital Video Recorders

You can connect a digital video (DV) recorder, such as an i.LINK®[1] digital video camera recorder, to the i.LINK® S400 (IEEE 1394) port on your computer.

- Connecting an i.LINK digital video recorder
- Disconnecting the i.LINK digital video recorder
- Using a digital video camera recorder
- Frequently asked questions

[1] i.LINK is a trademark of Sony used to designate that a product contains an IEEE 1394 connector. The i.LINK connection may vary, depending on the software application, operating system, and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other. Refer to the documentation that came with your compatible i.LINK device for more information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as a CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

Connecting an i.LINK digital video recorder

You can connect an digital video (DV) recorder when the computer is on or off. Connecting the DV recorder when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

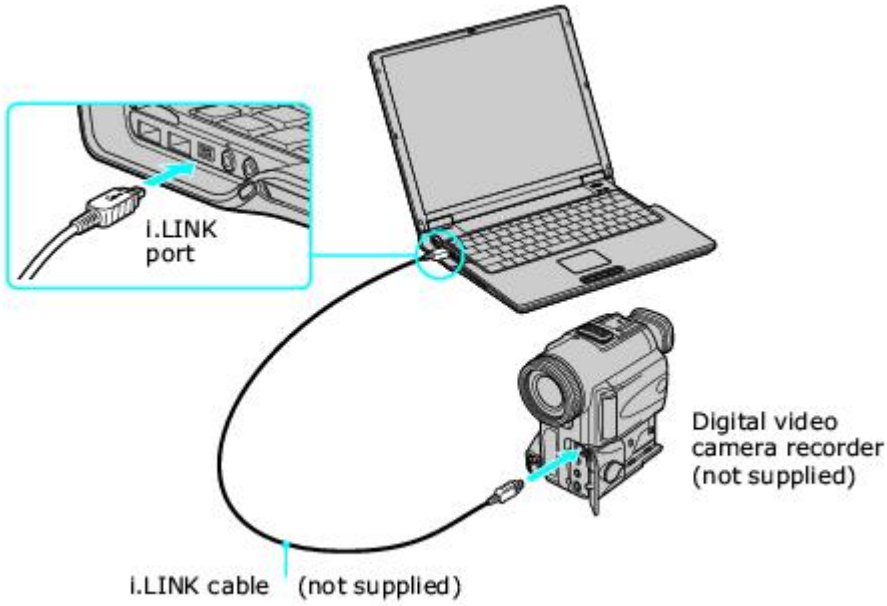
Before you connect an i.LINK digital video recorder

- Do not connect more than one digital video camera recorder at a time. The preinstalled programs on your computer will not recognize multiple cameras.
- Do not connect an external device that requires power from the i.LINK port. The i.LINK port does not supply power to the external device.
- The i.LINK port supports transfer rates of up to 400 Mbps; however, the actual transfer rate is the lowest transfer rate of the external device.
- The i.LINK features available may vary depending on the programs you use. See the help guide that accompanied your program for more information.

To connect an i.LINK digital video recorder

1. Turn on the digital video (DV) device and the computer.
2. Plug the i.LINK® cable into the i.LINK port on the DV device.
3. Plug the other end of the i.LINK cable into the i.LINK port on your computer. The **Found New Hardware** window appears on the lower right corner of your screen.

Connecting an i.LINK Digital Video Camera Recorder



See the guide that accompanied your digital video camera recorder for more information on its installation and use.

Disconnecting the i.LINK digital video recorder

You can disconnect the digital video recorder while the computer is on or off. Simply unplug the i.LINK cable from the i.LINK port on the computer. Disconnecting the cable when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

Using a digital video camera recorder

Your computer comes with preinstalled driver software that is compatible with most Sony digital video camera recorders. If you purchased a camera that comes with its own driver software, install these drivers before you use the camera.

To view images

You can view images captured by your digital video camera recorder three different ways. Select one set of instructions from the following list:

- If your digital video camera recorder is compatible with the preinstalled programs, the **Digital Video Device** window appears when you connect the camera to the computer. Select the program you want to use in this window, and click **OK**.

- Click **Start**, and click **All Programs**. Select a program in which to view your images.

Frequently asked questions

Why can't I use the DV recorder?

You may not be able to use the DV recorder, and the message **DV equipment seems to be disconnected or turned off** may appear because the i.LINK[1] cable is not securely plugged into the ports on the computer or camera. Unplug the connectors, and plug them in again. See Connecting an i.LINK digital video recorder for more information.

[1] i.LINK is a trademark of Sony used only to designate that a product contains an IEEE 1394 connection. The i.LINK connection may vary, depending on the software applications, operating system, and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other. Refer to the documentation that came with your compatible i.LINK device for information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

Using Computer Monitors and Projectors

You can connect an external display (such as a computer monitor or a projector) to your computer.

- Connecting a computer monitor
- Connecting a multimedia device
- Selecting a display
- Disconnecting a computer monitor or projector

Connecting a computer monitor

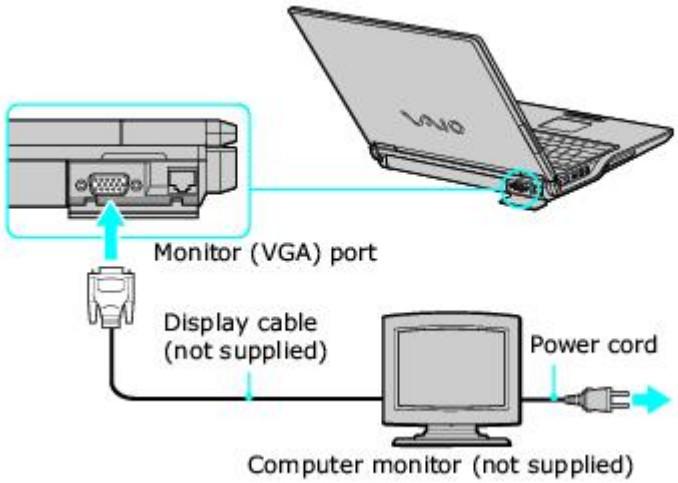
Your computer can display images to the computer screen (LCD), to an external computer monitor, or to both the LCD and external monitor while your computer is on.

To connect a computer monitor

1. Make sure the computer monitor is plugged into an AC outlet.
2. Plug the display cable into the Monitor (VGA) port on the computer.
3. If it is not already on, turn on the computer monitor.
4. Press the **Fn**+**F7** keys to toggle the display between your computer, the monitor, or both the computer and monitor. See Selecting a display for more information.

You cannot use the Monitor (VGA) port on your computer when a port replicator is connected to the computer. Use the Monitor (VGA) port on the port replicator instead.

Connecting a Computer Monitor



Connecting a multimedia device

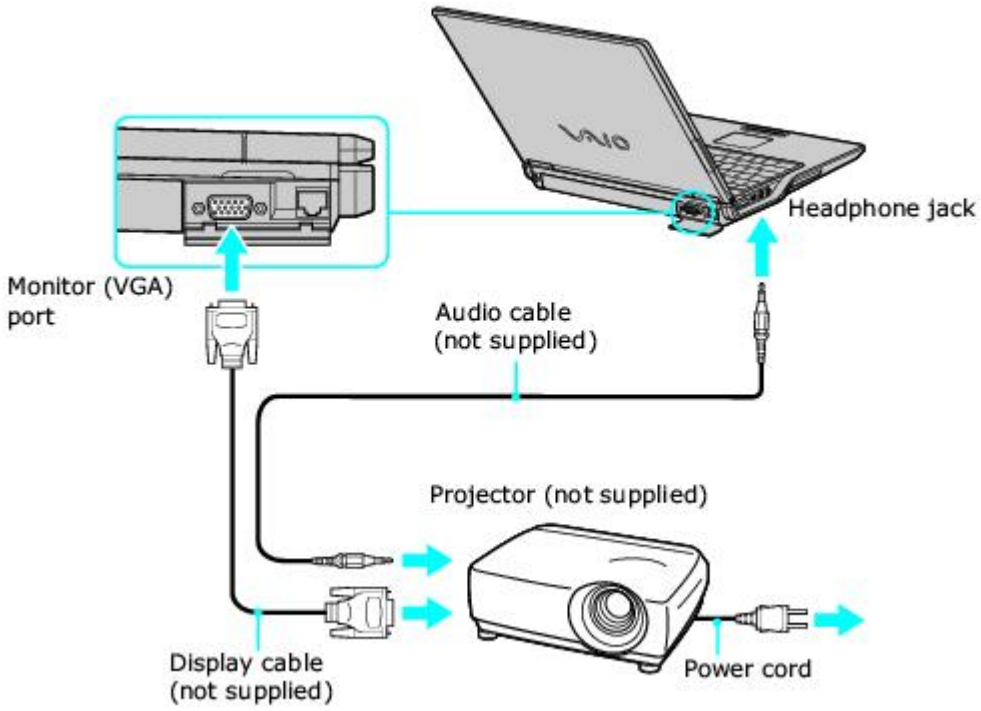
You can connect a multimedia device, such as a multimedia computer monitor or projector, to your computer. Connecting a multimedia device enables you to display images on your computer screen (LCD), the multimedia device, or both.

To connect a multimedia computer monitor or projector

1. Plug the device into an AC outlet.
2. Plug the video cable into the Monitor (VGA) port on your computer. If you are using a multimedia computer monitor, which has built-in speakers and a microphone, plug the audio cable into the Headphone jack on your computer to hear sound.

   To locate the Monitor port and Headphone jack, see "Locating Controls and Ports" in the "Setting Up" chapter of your printed VAIO® Computer Quick Start.

Connecting a Projector



3. Turn on the device (if it is not already on), and then turn on your computer.
4. Press the **Fn**+**F7** key combination to toggle the display between your computer, the monitor, or both. See Selecting a display for more information.

See the guide that accompanied your projector for more information on its installation and use.

Selecting a display

You can connect external displays to your computer while it is on. When you connect an external display to your computer, you can switch the display between the computer screen (LCD), the external display, or both, using shortcut keys or the Display Properties settings.

Shortcut keys Result

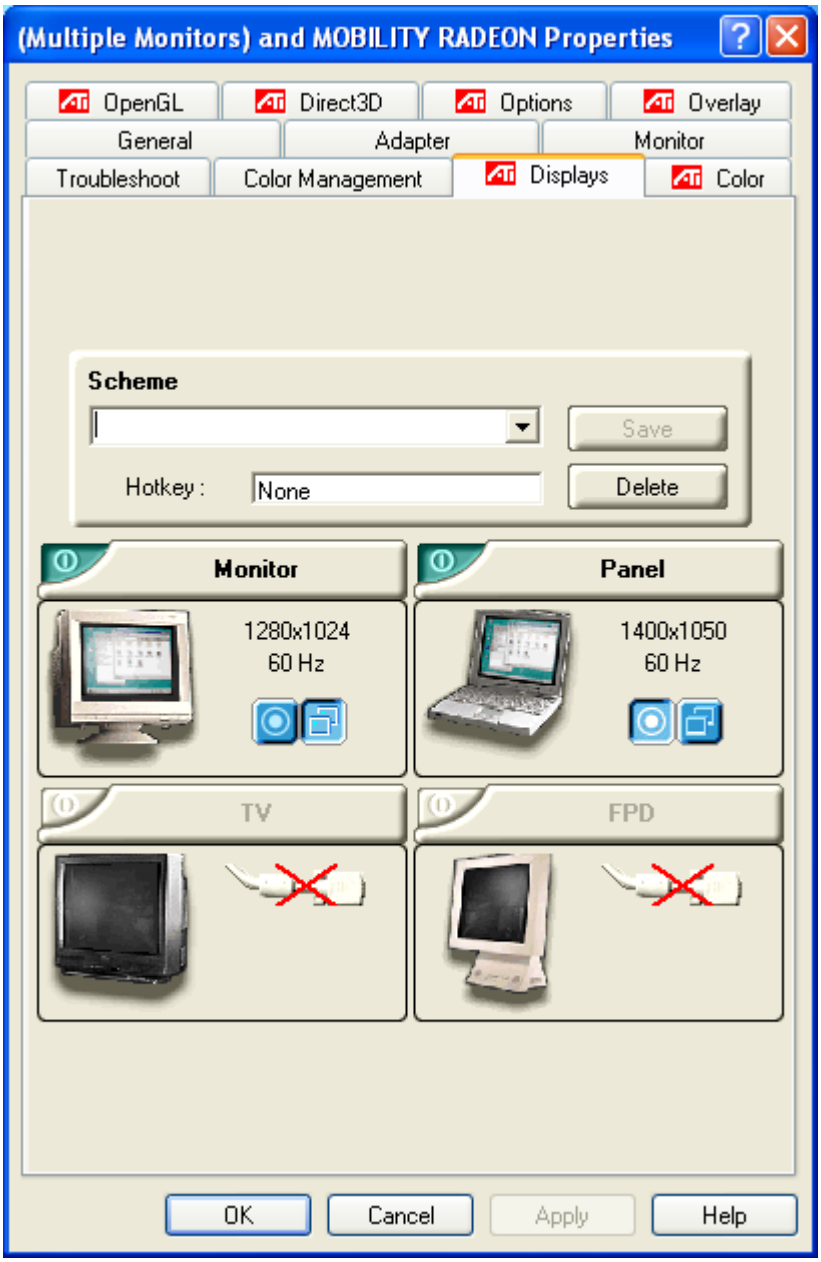
Fn+F7 Toggles the display between the computer screen (LCD), a connected external display, such as a monitor or projector, and both the LCD and external display.

Select one display at a time. Connect the cable before you turn on the computer; otherwise, **Fn**+**F7** may not work.

To switch the display using the Display Properties settings

1. Plug the display (VGA) cable into the Monitor (VGA) port on your computer.
2. Right-click the desktop, and click **Properties** from the shortcut menu. The **Display Properties** dialog box appears.
3. Click the **Settings** tab, and then click **Advanced**. The **(Multiple Monitors) and MOBILITY RADEON Properties** dialog box appears.
4. Click the **Displays** tab.

(Multiple Monitors) and MOBILITY RADEON Properties dialog box



5. Click the red button on the upper left corner of the display.

6. Click **Apply**.

7. Click **OK**. For more information, click **Help**.

✍ If you cannot see your movie or DVD on the external display, change the monitor or TV setting by clicking on the Primary icon on the display panel of your choice.

✍ You may not be able to display the computer screen (LCD) and an external display or projector at the same time, depending on the types of computer displays and projectors you are using.

Disconnecting a computer monitor or projector

You can disconnect the external computer monitor or projector by unplugging the monitor (VGA) cable from your computer's port. Disconnecting the external display when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

Using Speakers

Your computer comes with built-in stereo speakers. If you wish to enhance the sound quality of your computer, you can purchase and connect external speakers. If you want to purchase speakers, make sure the speakers are designed for computer use. You can shop Sony online at http://www.sonystyle.com/vaio or contact your local retailer.

- Connecting speakers
- Disconnecting speakers
- Adjusting the volume
- Enabling the audio feature
- Frequently asked questions

Connecting speakers

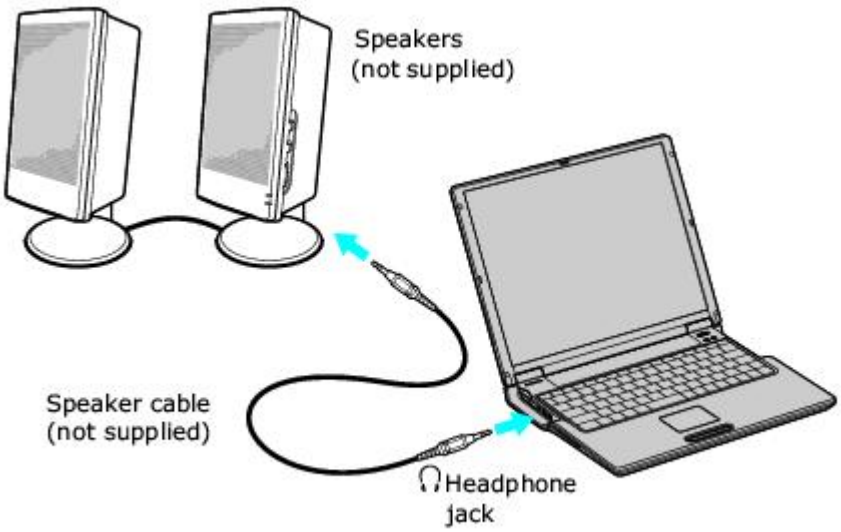
You can connect speakers to your computer to enhance the sound quality of your computer.

Do not place floppy disks on the speakers. The speakers' magnetic field may damage the data stored on the floppy disks.

To connect speakers to your computer

1. Turn down the volume of the speakers.
2. Plug the speaker cable into the Headphone jack on the computer.
3. Plug the other end of the speaker cable into the speaker.

Connecting Speakers



See the guide that accompanied your speakers for more information on its installation and use.

Disconnecting speakers

You can disconnect external speakers when the computer is on or off. Simply unplug the speaker cable from the Headphone jack on the computer.

Adjusting the volume

To adjust the volume for playing CDs and DVDs, use the **Volume** icon on the Windows® taskbar. Adjusting the volume for playing CDs or DVDs does not adjust the volume for recording sound files.

You can only adjust the recording volume in the **Recording Control** window. See Using a microphone to record sound for instructions on how to open this window.

To adjust the volume of your speakers

1. Right-click the **Volume** icon on the Windows® taskbar, and select **Open Volume Control**. The **Volume Control** window appears.
2. Click and drag the **Volume Control** slider up to increase volume and down to decrease volume.
3. Click to cancel any **Mute** check boxes that are selected.

Sound device	Function
Volume Control	Adjusts the sound level from the speakers or headphones.
Wave	Adjusts the volume of the CD in the optical drive and the wavfile sound or the system sound of Windows.
SW Synth	Adjusts the internal or external synthesizer volume.
CD Player	For analog audio devices. This computer now supports digital audio CD playback only.
Microphone	Adjusts the internal or external microphone volume.
Telephony	Adjusts the modem or telephone volume.
PC Beep	Adjusts the beep sound when inserting or removing the PC Card and other devices.

As a shortcut, you can press the **Fn+F4** keys and the Up Arrow ↑ or Right Arrow → keys to change the volume setting. You can also press the **Fn+F3** keys to toggle the mute option on and off.

Enabling the audio feature

If you do not hear sound when playing a CD or DVD, you may need to enable the audio feature.

To enable the audio feature

1. Click **Start** on the Windows® taskbar, and click **Control Panel**.
2. Click **Performance and Maintenance**, and click **System**. The **System Properties** window appears.
3. Select the **Hardware** tab, and click **Device Manager**. The **Device Manager** window, which lists the hardware devices, appears.
4. Double-click **DVD/CD-ROM drives**[1].
5. Double-click the listed drive name, and click the **Properties** tab.
6. Click the **Enable digital CD audio for this CD-ROM device** check box if it is not already selected.

[1] The read/write drive letter designation may vary, depending on your system's hardware configuration.

Frequently asked questions

Why won't my speakers work?

- Make sure the speakers are properly connected and the volume is turned up loud enough to hear sound.
- Your speakers may not be designed for computer use.
- If the speakers have a mute button, set the button to off.
- If the speakers have a volume control, make sure the volume is turned up loud enough to hear sound.
- If you have connected an audio cable to the Headphone jack, disconnect the cable and use the speaker cable that was supplied with the speakers.
- If you are using battery power, make sure the battery(s) is inserted properly and is charged. See Using the Battery for more information.
- If the speakers require external power, make sure the speakers are connected to a power source. See the guide that accompanied the speakers for more information.

Why can't I hear sound from my speakers?

- If the computer is using battery power, make sure the battery is properly inserted and is charged. See Using the Battery for more information.
- If you are using a program that has its own volume control, make sure the volume control is properly set. See that program's help guide for more information.
- Your speakers may be set to mute, the volume setting may be too low, or the audio option may be disabled. See Adjusting the volume and Enabling the audio feature for more information.

Why don't the Fn+F3 or the Fn+F4 key combinations work?

The Fn+F3 keys toggle the built-in speakers on and off. The Fn+F4 keys adjust the built-in speaker volume. The computer may not recognize the Fn+F3 and Fn+F4 keys if the correct speakers are not selected. Follow these steps:

1. Right-click the **Volume** icon on the taskbar, and select **Adjust Audio Properties**.
2. On the **Volume** tab, click **Advanced** in the **Speaker settings** box. The **Advanced Audio Properties** window appears.
3. On the **Speakers** tab, select the correct speaker setup from the **Speaker setup** drop-down menu.

Why do I hear noise distortion while listening to music with speakers or headphones?

You may experience noise distortion while listening to music with speakers or headphones if the CPU control is set to Automatic Profile Selection. If your computer is using battery power, use the preinstalled PowerPanel program to set the CPU control to Maximum Performance. Follow these steps:

- Right-click the **CPU** icon on the Windows® taskbar, point to **Profiles**, and select **Maximum Performance**.

Using Microphones

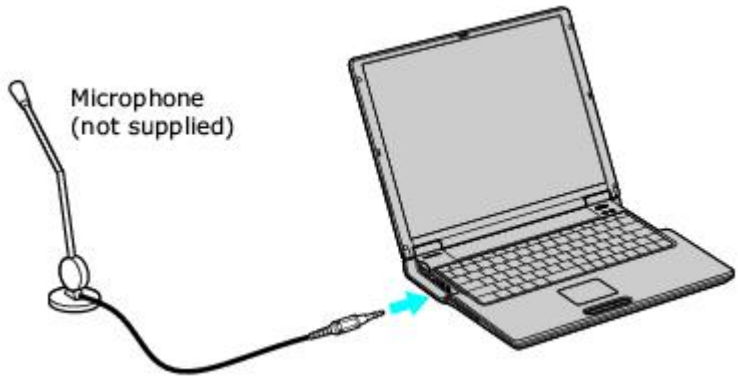
You can connect an external microphone to your computer to enable sound input. Make sure your microphone is designed for computer use. If you wish to purchase a microphone, shop Sony online at http://www.sonystyle.com/vaio or contact your local retailer.

- Connecting a microphone
- Disconnecting a microphone
- Using a microphone to record sound
- Frequently asked questions

Connecting a microphone

Plug the microphone cable into the Microphone jack[1] on the computer.

Connecting a Microphone



See the guide that accompanied your microphone for more information on its installation and use.

[1] A protruding dot located next to the Microphone jack distinguishes this jack from the Headphone jack.

Disconnecting a microphone

You can disconnect an external microphone when the computer is on or off. Simply unplug the microphone cable from the Microphone jack on the computer.

Using a microphone to record sound

You can record messages, memos, etc. by connecting a microphone to the Microphone jack[1] on your computer.

To record from a microphone

1. Double-click the **Volume** icon on the Windows® taskbar. The **Volume Control** window appears.
2. From the **Options** menu, click **Properties**. The **Properties** dialog box appears.
3. Click to select the **Recording** option in the **Adjust volume for** box, and click **OK**. The **Recording Control** window appears.
4. Click the **Select** check box at the bottom of the **Microphone** column, if it is not already selected. Close the **Recording Control** window.
5. Click **Start**, and select **All Programs**, **Accessories**, **Entertainment**, and then **Sound Recorder**. The **Sound - Sound Recorder** window appears.

For help using Sound Recorder, click **Help** in the **Sound Recorder** window.

To adjust the volume for recording sound

You can only adjust the volume for recording in the **Recording Control** window.

1. Right-click the **Volume** icon on the taskbar, and select **Adjust Audio Properties**.
2. On the **Audio** tab, click **Volume** in the **Sound recording** box. The **Recording Control** window appears.
3. Click and drag the **Microphone** slider up to increase volume and down to decrease volume.

[1] A protruding dot located next to the Microphone jack distinguishes this jack from the Headphone jack.

Frequently asked questions

Why doesn't my microphone work?

If you are using an external microphone, make sure the microphone is turned on and is properly plugged into the Microphone jack on the computer. See Connecting a microphone for more information.

Memory Upgrades

Before you upgrade your computer's memory, make sure you read the safety information in Precautions and Procedures. For the type of module and amount of memory installed on your computer, see the Welcome page to find the VAIO® Computer Specifications.

- Precautions and Procedures
- Removing and Installing Memory Modules
- Confirming Added Memory Capacity

Precautions and Procedures

Sony recommends that memory upgrades be performed by an authorized Sony Service Center. To find the nearest center or agent, go to: http://www.sony.com/pcsupport.

The procedures described below assume familiarity with the general terminology associated with personal computers and with the safety practices and regulatory compliance required for using and modifying electronic equipment. When installing a memory module in your computer, make sure you read the proper safety precautions below. Mistakes that occur when installing or removing a memory module may cause a malfunction.

- Turn off the computer. Disconnect the computer from its power source and from any telecommunications links, networks, or modems before you install or remove a memory module. Failure to do so may result in personal injury or equipment damage.
- Introducing any liquids or any foreign substances or objects into the memory slots, or other internal components of the computer, will result in damage to the computer.
- Electrostatic discharge (ESD) can damage disk drives, memory modules, and other components. Perform the procedures described below only at an ESD workstation. If such a station is not available, do not work in a carpeted area, and do not handle materials that produce or hold static electricity (cellophane wrappers, for example). Ground yourself by momentarily touching an unpainted metal object that is grounded, such as a pipe, radiator, or faucet.
- Do not open the memory module package until you are ready to install the module. The package protects the module from ESD.
- Use the special protective package to store a memory module and prevent ESD.
- Only use memory modules that are compatible with your computer. For the type of module and amount of memory installed on your computer, see the Welcome page to view the VAIO® Computer Specifications. If you wish to purchase a memory module, shop Sony online at http://www.sonystyle.com/vaio or contact your local retailer

Removing and Installing Memory Modules

Make sure you read the safety information in Precautions and Procedures before you remove or install a memory module. When installing a memory module, do not open the module package until you are ready to install it. The package protects the module from Electrostatic discharge (ESD).

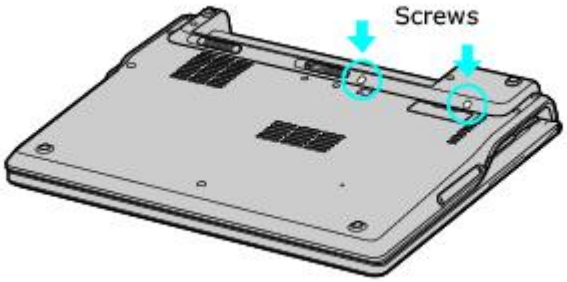
To remove a memory module

1. Turn off the computer and all attached devices.
2. Disconnect the power cord, all cables, and remove the battery if it is installed. See Removing a battery.
3. Wait for the computer to cool down.

   The interior of the computer becomes extremely hot during operation. Wait at least one hour for the computer to cool down before you remove the screws.
4. Turn the computer over and use an appropriate screwdriver to loosen and remove the two screws on the bottom of the computer.

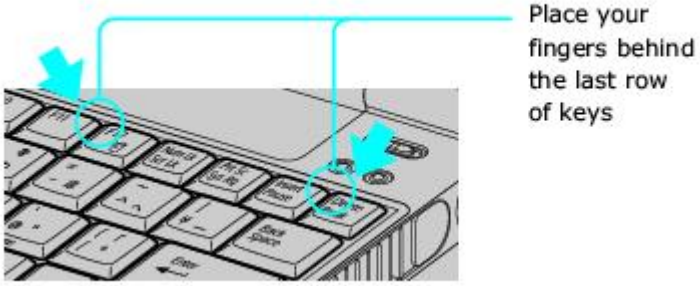
   To avoid damaging the computer, do not remove or loosen any other screws.

Removing the Bottom Screw(s)



5. Position the computer so you are looking at the keyboard, and place your fingers behind the last row of keys.

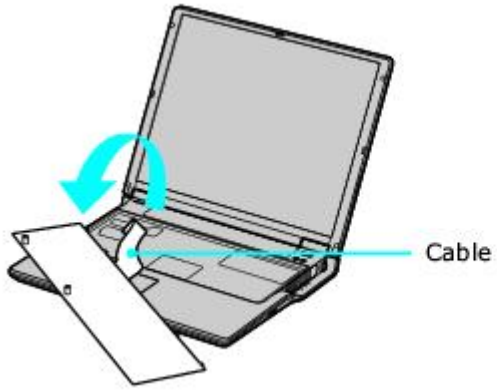
Positioning the Computer



6. Gently lift the keyboard up and turn it over the touch pad. Do not detach the cable when lifting the keyboard.

Lifting the Keyboard

Turning the Keyboard

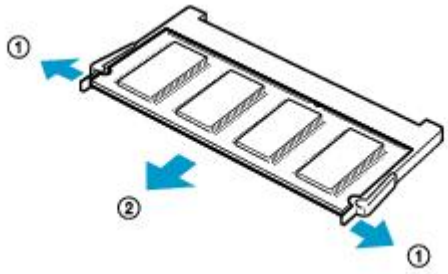


7. Touch a metal object (such as the connector panel on the back of your computer) to discharge static electricity.

Avoid touching any part of the motherboard or other components inside the computer.

8. Remove the memory module by pulling out the tabs (see arrows No. 1), and pulling out the module in the direction of arrow No. 2. See To install a memory module for more information.

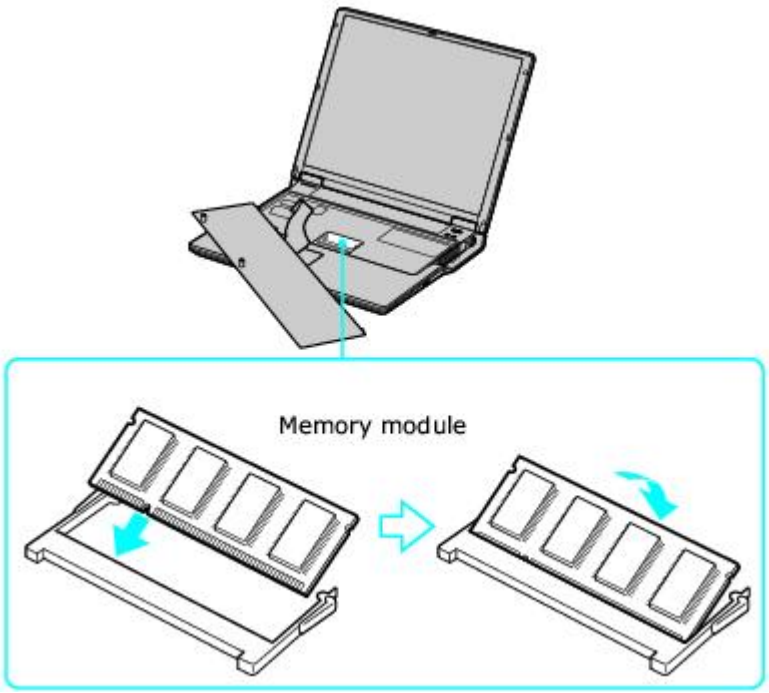
Removing a Memory Module



To install a memory module

1. Remove the new memory module from its packaging, and install the memory module by sliding it into the open slot at a 45-degree angle. See To remove a memory module.

Installing a New Memory Module



2. Push the module down until it snaps into place.

3. When the module is correctly seated, gently flip the keyboard back over the computer, making sure the keyboard is also correctly seated.

4. Replace the fastening screws on the bottom of the computer.

5. Make sure the system recognizes the new memory module. See Confirming Added Memory Capacity for more information.

Confirming Added Memory Capacity

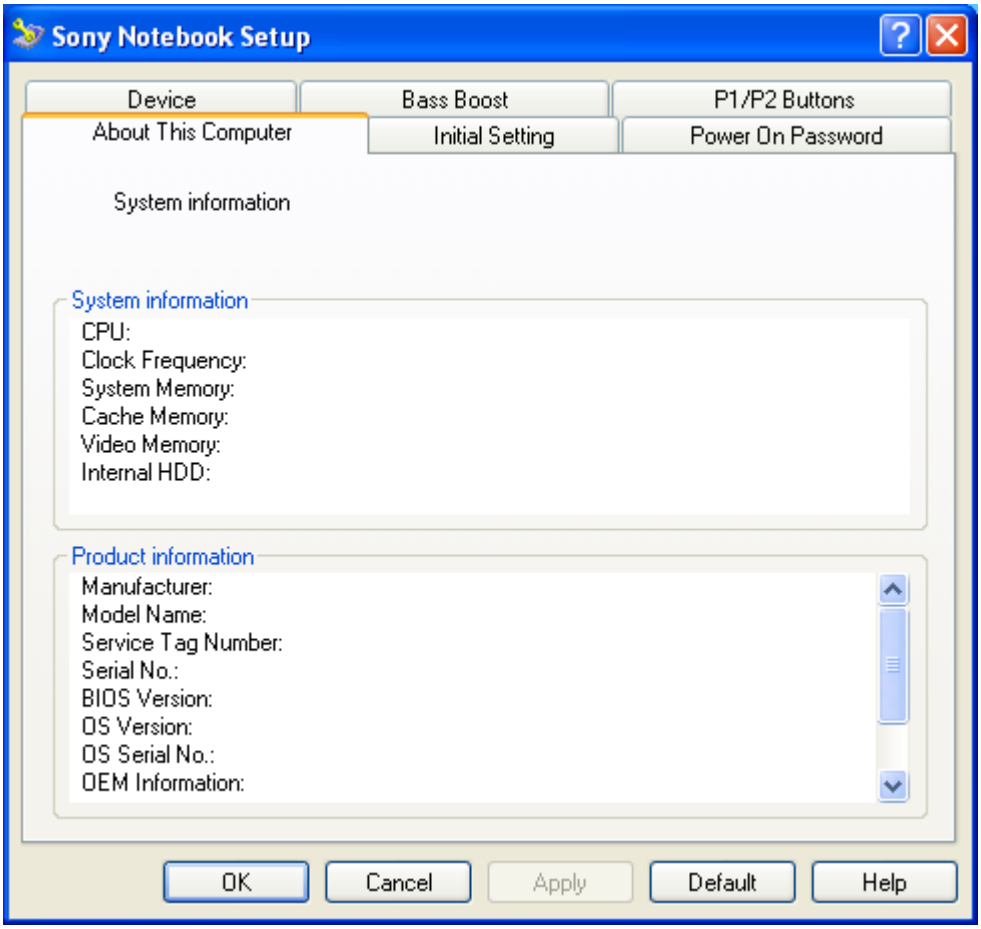
After you've installed a new memory module, make sure the operating system recognizes it.

To check your system's memory

1. Turn on the computer.
2. Click **Start** on the Windows® taskbar, point to **All Programs**, and then point to **Sony Notebook Setup**.
3. Select **Sony Notebook Setup** from the submenu. The **Sony Notebook Setup** dialog box appears.
4. On the **About This Computer** tab, make sure the **System Memory** displayed in the **System Information** box matches the amount of memory installed.

The displayed memory size may be less than the installed memory due to the amount used by the display adapter.

Sony Notebook Setup



Troubleshooting

This section describes how to solve some basic problems you may encounter when using your computer. For more troubleshooting topics refer to the VAIO® Computer User Guide. Many problems have simple solutions, so refer to these sources before you contact Sony Computing Support (http://www.sony.com/pcsupport).

- Troubleshooting Your Computer

What do I do if my computer won't start?

- Make sure the computer is securely plugged into a power source and turned on. Make sure the power indicator shows the power is on.
- Make sure the battery is inserted properly and charged.
- Make sure the floppy disk drive (if applicable) is empty.
- If the computer is plugged into a power strip or uninterruptible power supply (UPS), make sure the power strip or UPS is turned on and working.
- If you are using an external display, make sure it is plugged into a power source and turned on. Make sure the brightness and contrast controls are adjusted correctly. See the guide that came with your display for details.
- Disconnect the AC adapter and remove the battery. Wait one minute. Reattach the AC adapter and reinsert the battery. Turn on the power.
- Condensation may cause the computer to malfunction. If this occurs, do not use the computer for at least one hour.
- If the computer still does not turn on, follow these steps:
  1. Unplug the power cord and remove the battery.
  2. Use a thin, straight object (such as a paper clip) to press the reset button.
  3. Reinsert the power cord and the battery.
  4. Turn on the computer.

What do I do if a BIOS error appears when my computer starts?

If the message "Press <F1> to resume, <F2> to setup" appears at the bottom of the screen, follow these steps:

1. Press the **F2** key. The **BIOS Setup** menu appears.
2. Set the date (month/day/year). Press **Enter**.
3. Press the **Down Arrow** key to select **System Time**, and then set the time (hour: minute: second). Press **Enter**.
4. Press the **Right Arrow** key to select the **Exit** tab, and then press the **Down Arrow** key to select **Get Default Values**. The message **Load default values for all SETUP items** appears.
5. Press **Enter**. The **Setup Confirmation** window appears.
6. Select **Yes**, and press **Enter**.
7. Select **Exit (Save Changes)**, and press **Enter**. The **Setup Confirmation** window appears again.
8. Select **Yes**, and press **Enter**. The computer restarts.

If this occurs on a regular basis, contact Sony Computing Support (http://www.sony.com/pcsupport).

What do I do if the message "Operating system not found" appears when my computer starts, and why won't Windows start?

- Make sure the computer does not have a "non-bootable" floppy disk in the floppy disk drive (if applicable).
- If a non-bootable floppy disk is in the drive:
  1. Remove the floppy disk.
  2. Restart the computer and confirm that the Microsoft® Windows® operating system starts properly.

- If Windows still does not start, follow these steps to initialize the BIOS:

  1. If there is a disk in the floppy disk drive, then remove it.
  2. Turn off the computer.
  3. Remove any peripheral devices connected to the computer.
  4. Restart the computer.
  5. Press the **F2** key when the Sony logo appears. The **BIOS Setup** window appears.
  6. Press the **Right Arrow** key → to select the **Exit** menu.
  7. Press the **Down Arrow** key ↓ to select **Get Default Values**. The message **Load default values for all SETUP items** appears.
  8. Press **Enter**. The **Setup Confirmation** window appears.
  9. Select **Yes**, and press **Enter**.
  10. Select **Exit (Save Changes)**, and press **Enter**. The **Setup Confirmation** window appears again.
  11. Select **Yes**, and press **Enter**. The computer restarts.

What do I do if my computer stops responding?

It is best to turn off your computer using the Turn Off Computer option on the Microsoft® Windows® Start menu, located on the taskbar. Using other methods, including those listed below, may result in loss of unsaved data.

- Click **Start** on the Windows® taskbar, select **Turn Off Computer**, and then click **Turn Off**.
- If your computer does not turn off, press the **Ctrl**+**Alt**+**Delete** keys simultaneously. When the **Windows Task Manager** dialog box appears, click **Turn Off** from the **Shut Down** menu.
- If your computer still does not turn off, press and hold the power button or slide and hold the power switch until the computer turns off.
- If your computer stops responding while playing a CD or DVD, press the **Ctrl**+**Alt**+**Delete** keys simultaneously. You can turn off the computer from the **Windows Task Manager**.

  ✍ Pressing the **Ctrl**+**Alt**+**Delete** keys simultaneously or turning off the computer with the power button or switch may cause loss of data.

- Remove the AC adapter and battery.

Why won't my computer enter Standby or Hibernate mode?

If you press a key or the power button while the computer is entering Standby or Hibernate mode, then the operating system may become unstable and prevent the computer from entering either power saving mode.

To restore the computer to normal operating stability:

1. Close all open programs.
2. Restart the computer. Follow these steps:
   1. Press the **Windows** key ⊞.
   2. Press **U**.
   3. Press **R** to select restart.
3. If the computer does not restart, follow these steps:
   1. Press the **Ctrl**+**Alt**+**Delete** keys simultaneously. The **Windows Task Manager** window appears.

2. Press and release **Alt** to highlight the menu bar, and press the **Right Arrow** key to select Shut Down.
3. Press **Enter**.
4. Press **R** to select restart.
5. If this procedure does not work, press and hold the power button or slide and hold the power switch until the computer turns off.

Why is the sound of my computer's fan so loud?

The computer's fan may be running at a high speed to cool the CPU. By lowering the CPU speed, you also lower the speed and noise level of the computer's fan. If your computer comes with the PowerPanel utility[1], use it to lower the CPU fan speed, CPU speed, or both.

To lower the CPU fan speed using the PowerPanel utility:

1. On the Windows® taskbar, right-click the **CPU** icon .
2. Select **Edit/Create Profiles**. The **AC Power Profile Editor** window appears.
3. In the right panel and in the **System** folder, double-click **CPU Fan Control**, and select **Level 1 Quiet**.
4. Restart your computer.

See PowerPanel Help for more information.

To lower the CPU speed using the power schemes:

1. Click **Start** on the Windows® taskbar, and click **Control Panel**.
2. Click **Performance and Maintenance**, and click **Power Options**. The **Power Options Properties** window appears.
3. Select **Portable/Laptop** in the **Power schemes** box.
4. Click **Apply**.
5. Click **OK**.

Why does the System Properties dialog box display a slower CPU speed than the maximum?

This is normal. Because your computer's CPU utilizes a type of CPU speed controlling technology for power conservation purposes, System Properties may display the CPU's current speed instead of the maximum speed.

Why don't my changes appear on the computer screen (LCD)?

You may need to refresh the computer screen. Press and hold the **Windows** key , and press **D** twice.

[1] Available on selected models.

Support Options

If you have questions about your computer or the preinstalled programs, refer to the following sources for answers in the sequence listed below.

Sony Support Information

1 VAIO® Computer Documentation

The on-screen VAIO® Computer User Guide and the printed VAIO® Computer Quick Start provide information on how to maximize your computer capabilities and solve common problems.

2 Program Guides and Help Files

The preinstalled programs on your computer may come with individual help guides. These guides are stored on the hard disk as on-screen Help files. You can find the Help files from the Help menu under the specific program. For information about Sony programs, click Start and select Welcome to VAIO Life.

3 Operating System Online Support

Your computer comes preinstalled with a Microsoft® Windows® operating system. For operating system support, you can visit Microsoft® customer support at: http://support.microsoft.com/directory/.

4 Sony Computing Support

This service provides instant access to information on commonly encountered problems. Type a description of the problem and the Knowledge Database searches for the corresponding solutions online. You can visit Sony Computing Support at: http://www.sony.com/pcsupport.

Program Support Information

Depending on the configuration you purchased, your computer may not include all of these software programs listed below.

Adobe® Reader®
Adobe Systems Inc.

Support:

web site http://www.adobe.com

telephone 800-685-3652

hours M - F, 6 AM - 5 PM PST

Adobe® Photoshop® Elements
Adobe Systems Inc.

Support: See Adobe® Reader®

Adobe® Premiere® LE
Adobe Systems Inc.

Support: See Adobe® Reader®

Adobe® Premiere®
Adobe Systems Inc.

Support: See Adobe® Reader®

America Online® (Broadband or Dial-Up)
America Online, Inc.

Support:

web site http://www.aol.com

AT&T WorldNet® Service
AT&T Corp.

Support:

web site http://help.att.net

Boingo Wireless™
Boingo Wireless, Inc.

Support:

web site http://www.boingo.com/servicecenter.html

telephone 800-880-4117

e-mail support@boingo.com

hours M - F, 4 AM - 10 PM PST
Sat-Sun, 6 AM - 3 PM PST

Click to DVD™
Sony Electronics Inc.

Support: Sony Electronics, see VAIO® Support Agent

CLIÉ Converter
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

Corel® WordPerfect®
Corel Corp.

Support:

web site	http://www.corel.com
telephone	613-274-0500

CyberLink PowerDVD®
CyberLink Corp.

Support:

web site	http://www.gocyberlink.com/english/cs/support/index_tech.jsp

Drag'n Drop CD
DigiOn, Inc., and Easy Systems Japan Ltd.

Support:

web site	http://www.ddcd.jp/dd3e/sony/cd

Drag'n Drop CD+DVD
DigiOn, Inc., and Easy Systems Japan Ltd.

Support:

web site	http://www.ddcd.jp/dd3e/sony/cd

DVgate™
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

DVgate™ Plus
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

EarthLink TotalAccess® (DSL or Dial-Up)
EarthLink, Inc.

Support:

web site	http://support.earthlink.net

EverQuest®
Sony Online Entertainment Inc.

Support:

web site	http://www.everquest.com
telephone	858-537-0898

e-mail eqtech@soe.sony.com

hours M - F, 9 AM - 6 PM PST

Giga Pocket® Personal Video Recorder
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

ImageStation®
Sony Electronics, Inc.

Support: Sony Electronics, see VAIO Support Agent

Microsoft® Age of Empires® II
Microsoft Corp.

Support: See Microsoft® Works

Microsoft® Encarta® Online
Microsoft Corp.

Support: See Microsoft® Works

Microsoft® Family Game Pack
Microsoft Corp.

Support: See Microsoft® Works

Microsoft® Internet Explorer
Microsoft Corp.

Support: See Microsoft® Works

Microsoft® MSN®
Microsoft Corp.

Support: See Microsoft® Works

Microsoft® Money Standard
Microsoft Corp.

Support: See Microsoft® Works

Windows® Movie Maker 2
Microsoft Corp.

Support: See Microsoft® Works

Microsoft® Office XP Professional
Microsoft Corp.

Support: Sony Electronics, see VAIO Support Agent

Microsoft® Office XP Small Business Edition
Microsoft Corp.

Support: Sony Electronics, see VAIO Support Agent

Microsoft® Simulation Game Pack
Microsoft Corp.

Support: See Microsoft® Works

Microsoft® Windows Media® Player
Microsoft Corp.

Support: See Microsoft® Works

Microsoft® Works
Microsoft Corp.

Support:

web site http://www.support.microsoft.com

MoodLogic
MoodLogic, Inc.

Support:

web site http://www.moodlogic.com/support

e-mail help@moodlogic.com

Network Smart Capture
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

Norton Internet Security
Symantec Corporation

Support:

web site http://www.symantec.com/techsupp

PC-cillin®
Trend Micro, Inc.

Support:

web site http://www.trendmicro.com/en/support

telephone 800-864-6027

e-mail pc-cillin@support.trendmicro.com

hours M - F, 5 AM - 5 PM (PST)

PictureGear Studio
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

PowerDVD
CyberLink Corp.

Quicken® New User Edition
Intuit Inc.

Support:

web site http://www.intuit.com/support

QuickTime®
Apple Computer, Inc.

Support:

web site http://www.info.apple.com

telephone 800-275-2273

RealOne Player
RealNetworks, Inc.

Support:

web site(s) http://service.real.com/rjoptions.html

telephone 206-674-2680

RecordNow
Easy Systems LTD, Japan

Support:

web site http://www.easy.co.jp/jrn45/sony

SonicStage
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

SonicStage Mastering Studio
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

Sony on Yahoo!
Yahoo! Inc.

Support:

web site http://help.yahoo.com

Screenblast® ACID®
Sony Pictures Digital Entertainment

Support:

web site http://www.sonicfoundry.com/support/default.asp

Screenblast® ACID® Deluxe
Sonic Foundry, Inc. and Sony Pictures Digital Entertainment

Support:

web site http://www.sonicfoundry.com/support/default.asp

Screenblast® Sound Forge®
Sonic Foundry, Inc. and Sony Pictures Digital Entertainment

Support:

web site http://www.sonicfoundry.com

Sony® VAIO® Product Registration
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

Sound Blaster® Audigy
Creative Labs, Inc.

Support

web site	http://www.americas.creative.com/support/custsup.asp

Station.com
Sony Online Entertainment Inc.

Support: Sony Electronics, see VAIO Support Agent

TurboTax® for the Web
Intuit, Inc.

Support:

web site	http://www.intuit.com/support
telephone	900-555-4932; 800-644-3193[1]
hours	M - F, 5 AM - 5 PM PST

[1] Support from 900-555-4932 is fee-based. Support from 800-644-3193 is automated and free of charge.

VAIO Action Setup
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

VAIO Edit Components
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

VAIO Hints and Tips
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

VAIO Media
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

VAIO Music Services
Sony Electronics Inc.

Support: Sony Electronics, see VAIO Support Agent

VAIO Support Agent
Sony Electronics Inc.

Support:

web site	http://www.sony.com/pcsupport
telephone	888-4-SONY-PC (888-476-6972)[1]
hours	7 days a week, 24 hours a day

[1] Support from 1-888-4-SONY-PC is free of charge for 90 days after the original date of purchase.

WinDVD® for VAIO®
InterVideo, Inc.

Support:

web site	http://www.intervideo.com/jsp/Support.jsp
telephone	510-651-0888